

Axene Health Partners, LLC

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September 17, 2010

Mr. Adam M. Cole General Counsel California Department of Insurance 45 Fremont Street, 23rd Floor San Francisco, CA 94105

Re: Review of Aetna Rate Filing

Dear Adam:

We are pleased to submit this report regarding our review of the 2010 rate filings by Aetna Life Insurance Company (i.e., Aetna) to the California State Department of Insurance (i.e., Department). The Department has retained Axene Health Partners (i.e., AHP) to review the 2010 Aetna individual health insurance rate filings and to determine whether these filings comply with the California 70% minimum lifetime loss ratio (LLR) requirements.

The scope of our review was defined as:

- Review current rate filings starting with the Actuarial Memorandums filed with the requested rate increases and new business rates, which outline the various benefit plans, expected claim cost development for new plans, base rate and area factor changes, rating structures, summarized loss ratio experience, summarized lifetime loss ratio calculations and assumptions used
- Review any additional correspondence between the Department and Aetna regarding rates and rate filings,
- Develop lists of any additional information needed from Aetna and communicate these to the Department to request of Aetna
- Identify all key actuarial assumptions used by Aetna to prepare lifetime loss ratio calculations for rate filing
- Evaluate appropriateness of all key actuarial assumptions
- Independently develop sample rates for validation and comparison to new Aetna rates
- Validate Aetna calculations to determine appropriateness and accuracy

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- Test rate increases requested to determine whether they meet the loss ratio requirements of the Department (i.e., the 70% total lifetime and future lifetime loss ratio thresholds)
- Provide oral report as soon as information is available
- Communicate with the Department on a regular basis as to progress on project and any interim findings
- Prepare written report for Department
- Present findings of report as directed by Department (i.e., hearing, etc.)

Aetna submitted a number of modifications of its initial 2010 individual health insurance rate increase request filings, the final two at the request of the Department. The following is a brief description and chronology of these filings:

- 1. The first was submitted in December 23, 2009 for plans written until June 30, 2009 (included 30 plan variations written through June 30, 2009).
- 2. A January 29, 2010 filing requested new rates for 12 new plan variations to be written with effective dates of July 1, 2010 and later.
- 3. A February 12, 2010 filing requested rate increases for 20 plan variations introduced in July 2009.
- 4. A February 23, 2010 filing amending the February 12 filing.
- 5. A March 24, 2010 filing amending the December 23 and February 23 filings.
- 6. After CDI retained AHP, Aetna submitted new amended filings on June 28, 2010 for the 50 plan variations that had been resubmitted on March 24.
- 7. On August 26, Aetna responded to a CDI request to modify its June 28 rate filings by developing Lifetime Loss Ratio (LLR) projections by meaningful plan groupings rather than using only one aggregate LLR for all plans combined.
- 8. For its August 31 resubmission, Aetna modified its plan groupings to conform to the AHP recommended plan groupings for its LLR projections.

Executive Summary

We performed a significant amount of analysis on each of the various filings summarized above. These analyses led to the final Aetna submission dated August 31, 2010 that provided the basis for our final conclusions regarding the LLR projections contained therein and the requested rate increases. This report summarizes our review and findings from all the filings. However, this Executive Summary specifically summarizes the key findings and conclusions reached from our review of the August 31 Aetna submission, with only minimal reference to the previous filings. Mr. Adam M. Cole September 17, 2010 Page 3 of 19

Our key findings are as follows:

- **Plan Groupings:** Aetna initially filed a single overall lifetime loss ratio (i.e., LLR) projection for all benefit plans. We asked Aetna to revise these LLR projections using three or four appropriate plan groupings for their PF-00028 and PF-00354 rate filings. Aetna responded in their August 26 filing with three plan groupings: (1) plans with no deductibles; (2) plans with deductibles at \$1500 and lower; (3) plans with deductibles above \$1500. We requested that Aetna consider changing the grouping of the latter two categories to place the break-point at \$2500 rather than \$1500 so that both groupings would have about the same statistical credibility on the basis of plan membership.
- LLR Results: Aetna completed LLR projections for the August 31 filing for the 50 plan variations in the December 29,2009 and February 12, 2010 filings using the following plan groupings for the LLR projections: (1) plans with no deductibles; (2) plans with deductibles at \$2500 and lower; (3) plans with deductibles above \$2500 (to \$8000).
 - **Plans with no deductibles:** Assumptions and results for the "no deductible" plan grouping were the same as used in the previous 2010 filings and the LLRs satisfy the 70% minimum loss ratio requirements (i.e. future LLR = 75.0%; total LLR = 74.8%).
 - \$2500 and under deductible plans: Assumptions for the "\$2500 and under deductible" plan grouping were also the same as in the previous filings. The projected LLR results for this plan grouping also satisfy the 70% minimum loss ratio requirements (i.e. future LLR = 87.9%; total LLR = 85.2%).
 - Over \$2500 deductible plans: A key assumption change was introduced for the "over \$2500 deductible" plan grouping. Aetna used more realistic industry "underwriting selection wear-off assumptions" (or claims duration factors) to more closely represent Aetna's expected experience rather than using the simple add-on assumptions used in the previous submissions. Aetna assumed 80% of Milliman claims duration factors, which were derived from individual health insurance industry experience. Since Aetnaspecific experience factors are not available at this time, we find the "80% of Milliman factors" acceptable at this time. With this key assumption change, the LLR projection for the over \$2500 plan grouping satisfies the 70% minimum loss ratio requirements (i.e. future LLR = 77.9%; total LLR = 71.7%). However, this also gives rise to the possibility of a need for a reserve similar to an "active"

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> life-type of reserve" from an actuarial perspective, since future claims cost trends in this LLR projection significantly exceed future premium rate increases, especially in the near term future.

- **Policy Reserves:** Aetna has agreed to establish an actuarially determined premium stabilization reserve when the new rate increases become effective on October 1, 2010 as requested by the Department.
- **Proposed Rate Increases:** The aggregate proposed rate increases for the three plan groupings effective October 1, 2010 are:
 - o no deductible plans: 18.5%
 - \$2500 and under deductibles plans: 19.0%
 - Over \$2500 deductibles plans: 18.5%.

These aggregate increases include a small segment of "Preventive & Hospital" plans (less than 2% of the membership) that will not receive any rate increase. These proposed rate increases comply with the minimum 70% lifetime loss ratio requirements for this block of business, given that Aetna has also agreed to set up an appropriate premium stabilization reserve.

- **Claims Duration Factors:** We recommend Aetna develop its own experience based claims duration factors for use in future rate filings.
- July 20, 2010 Rate Filing: This report does not include a review of Aetna's Federal Health Care Reform compliant plan filing submitted on July 20, 2010. Nevertheless, our conclusion based on the review of the original 2010 new business rate filing (i.e. for PF-00339) was that the filing meets the minimum 70% LLR requirement. However, similar premium stabilization reserve considerations need to be followed as discussed above for the "greater than \$2500 deductible" plan grouping. In that case, our PF-00339 review is an appropriate starting point for the review of the July 20 rate filing.

Summary of 2010 Initial Rate Filing Submissions by Aetna

The Aetna rate filings for 2010 were first filed in December 2009 and early 2009. We provide the following history of rate filings and reviews performed by AHP to provide a perspective of the process involved in arriving at the final rate filing and our conclusion of its compliance with the 70% lifetime loss ratio (LLR) requirement. Aetna had initially submitted rate filings that have been assigned three separate PF numbers by the Department:

• **PF-2010-00028--**This rate filing was submitted on Dec. 23, 2009 requesting rate increases for a July 1, 2010 effective date and included 30 different

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> plan/benefit design variations that included all of Aetna's individual health insurance business written with effective dates prior to July 1, 2009. This rate filing was amended and resubmitted on March 24, 2010 with some minor corrections, including the incorporation of a 30% rate cap for any policyholder inclusive of the base rate increase, any applicable area factor change and the effect of the aging of the policyholder. Starting July 1, 2009 (coinciding with the introduction of the PF-00354 plans), although continuing to be available to active members, these plans would no longer be actively marketed to new members.

- **PF-2010-00354--**The initial rate filing for these plans was submitted on Feb. 12, 2010 and requested rate increases for a July 1, 2010 effective date. It included 20 different plan/benefit design variations for individual health insurance business written with effective dates of July 1, 2009 and later. This rate filing was amended and resubmitted on Feb. 23, 2010 with rate increases for geographic areas 4 and 8 capped at 25%, although the effect of an increase in the premium due to the increase in the age of the policyholder was not included in this rate cap limitation. The subsequent March 24 resubmission then amended the PF-00354 filing to include the same 30% rate cap, across all geographic areas and inclusive of aging, as discussed above for PF-00028. Similarly, starting July 1, 2010 (with the introduction of the PF-00339 plans), although continuing to be available to active members, these plans would no longer be actively marketed to new members.
- **PF-2010-00339--**This rate filing was submitted on Jan. 28, 2010. It was for 12 different plan/benefit design variations that would be actively marketed beginning with the requested effective date of July 1, 2010. This rate filing was resubmitted on February 9, 1010 to include a correction to the filed area factor for rating area 6.

As we began our review, we submitted our initial request for clarification of the above rate filings including Aetna's supporting calculation models during the last week of May. Aetna replied with a series of 13 emails on June 4 and subsequently provided responses to additional questions and requests for clarification that we submitted through the Department as our analysis of the above filings progressed. Also submitted for our review for comparison were the prior year's filing (for rates effective July 1, 2009) for both PF-00028 and PF-00354 plans.

Table 1 summarizes the requested premium increases and projected lifetime loss ratios as included in Aetna's Initial 2010 filings, including the above-referenced

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amendments, compared with corresponding amounts from Aetna's prior year filing. It is interesting to note that Aetna's LLR increased fairly significantly from the 2009 filing to the original 2010 filing (70.3% vs. 75.6%). As we will discuss below, a significant error was found in the 2010 LLR projection causing Aetna to withdraw its filing. Our estimate shows that with the error corrected, the 2010 projection would have resulted in an LLR virtually equal to the 2009 filing.

Aetna's filed Lifetime Loss Ratio projection included in the actuarial memorandums for PF-00028 and PF-00354 is based on the combined projection for these two sets of plans. The initial filing indicated that new business sales volume for the first 12 months (July 2009 through June 2010) was expected to be 6.5% of the in-force membership volume per month. However, the original filings did not include the new sales in the LLR projections

Table 1													
Comparison of 2009 and 2010 Initial File	ling (incl. Am	endments)											
<u>PF-00028</u> <u>PF-00354</u> <u>PF-00339</u>													
Per 2009 Filing													
Aggreg Prem Incr, Eff. 7/1/09 *	17.3%	(initial											
Assumed Aggreg Prem Incr, Eff. 7/1/10 in LLR *	16.0%	filing											
Assumed First-Yr (2009) Claims Trend **	15.5%	discussed											
Projected LLR	70.3%	below)***											
Initial 2010 Filing													
Aggreg Prem Incr, Eff. 7/1/10 *	18.7%	18.7%	(initial										
Assumed Aggreg Prem Incr, Eff. 7/1/11 in LLR *	17.0%	17.0%	filing										
Assumed First-Yr (2010) Claims Trend **	15.7%	15.7%	discussed										
Projected LLR	75.6%	75.6%	below)***										

* Aggregate Prem Incr including area factor changes, before impact of age-up of insureds
 ** Annual Clms Trend including underlying trend, clms selection and U/W wear-off

***Aetna's initial LLR calculations for 00354 and 00339 are discussed below, since the LLR's referenced in the filings measured the LLR over a significantly truncated lifetime projection period, along w/ other issues discussed.

Aetna's Re-Submitted Rate Filing For PF-00028 and PF-00354

With respect to the initial PF-00028 and PF-00354 filings, we identified a number of methodological adjustments that were needed in the lifetime LLR projection. Most notably, there were several corrections in particular that were needed in the calculated future premium income levels, which had been understated in the LLR projection which did not properly incorporate the requested rate increases. Mr. Adam M. Cole September 17, 2010 Page 7 of 19

Shortly after we identified the premium trend issues and were preparing our next request for additional information, Aetna withdrew its rate filing for PF-00028 and PF-00354 on June 24 and asked that we wait for their new amended rate filing submission before continuing our review. At that point we submitted a summary outlining the specific methodological issues found, including a list of several other adjustments we were considering, pending receipt of clarification and other information requested from Aetna. The attached **Exhibit A** summarizes these initial methodology corrections along with subsequent adjustments made after receiving the additional information from Aetna. The table shows the cumulative impact on the projected LLR for each revision in succession but still performing the PF-00028 and PF-000354 plan LLR projections on a combined basis.

Aetna submitted amended rate filings for PF-00028 and PF-00354 on June 28. Their cover letter stated that the new "submission corrects a simple calculation error concerning the premium development in the lifetime loss ratio (LLR) demonstration." However, on review of the amended filing, there were a number of material assumption changes that were incorporated into the revised LLR demonstration in the new filings. With the assumption changes made, the cover letter affirmed Aetna's need for the same 18.7% rate increase requested in the original rate filing. In addition, the two PF numbers were still combined for LLR projection purposes.

At this point we continued our review based on the resubmitted filings and other information received from Aetna in response to our request. Particular emphasis was then also given to considering and analyzing the implications of the various assumption changes in the amended filing. This was especially important, since these changes in total tended to offset the negative impact on the LLR projection caused by the correction of the material error found in original LLR projection and increased the LLR. It was, therefore, necessary to validate both the appropriateness and the impact on the LLR projection of these assumption changes.

The following points summarize the impact of the key methodological and assumption changes in the June 28 filings, as outlined in **Exhibit A**.

• Methodological Correction (before changes to assumptions) – Isolating the corrections in the projected premium trends for the first two projection years (following the base experience year) in the LLR projections, which also affected all future years' projected premium

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levels, would have reduced the LLR from the originally filed 75.6% to 70.1%. Incorporating the other methodology-related corrections that we had outlined prior to the withdrawal of the original filing (but with no other changes in assumptions) resulted in a further reduction to our projected total LLR calculation down to 69.2% (**Exhibit B-1**), including the 6.3% new business assumption. This new business assumption was not included in Aetna's Initial LLR projection even though the Actuarial Memorandum included the 6.3% in its list of assumptions. For our further discussion below, we use this revised 69.2% LLR as our starting point to progressively illustrate the effects of the other assumption changes in the amended filing.

• **Revised Future Rate Increase Assumptions** - Future premium trends beginning in July 2011 were reduced in the re-filed projections from 17% to 13.8% for 3 years and 12.8% thereafter. In addition, the resubmitted projection recognized the 2-month delay in the implementation of the rate increases to September 1, returning to a July 1 implementation date for rate increases in future years (see Table 2 below). This adjustment raised the LLR above from 69.2% to 71.9% (**Exhibit B-2**). We agree that it is appropriate to project premium increases in future years such that the premium trends (i.e., rate increases) and underlying claims trends in the future converge to be equal to one another within some reasonable period of time. The original rate filings projected premium rate increases after the first two projection years at 17% per year but only projected claims cost increases with a 13.8% trend per year, which is not realistic. So we were not surprised by this correction.

Table 2 Aggregate Premium Rate Increase (including Area Changes)													
Initial Filing Resubmitted Filing													
	_	Eff.	Rate	Eff.	Rate								
Projectio	n Period	Date	Incr	Date	Incr								
8/1/09 -	6/30/10	7/1/09	17.3%	7/1/09	17.3%								
7/1/10 -	6/30/11	7/1/10	18.7%	9/1/10	18.7%								
7/1/11 -	6/30/12	7/1/11	17.0%	7/1/11	13.8%								
7/1/12 -	6/30/13	7/1/12	17.0%	7/1/12	13.8%								

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7/1/13	-	6/30/14	7/1/13	17.0%	7/1/13	13.8%
7/1/14	-	6/30/15	7/1/14	17.0%	7/1/14	12.8%
7/1/15	-	6/30/16	7/1/15	17.0%	7/1/15	12.8%
7/1/16	-	6/30/17	7/1/16	17.0%	7/1/16	12.8%

Revised Claims Trend Assumptions - The original rate filings for PF-00028 and PF-00354 assumed that the underlying claims trend would be 12.8% per year and that an additional trend for the effects of selection and underwriting wear-off should be added. The 12.8% underlying claims trend was derived based on Aetna's trend analysis of its entire California book of Group business, reflecting modeled unit cost trend across all of its provider contracts by geographic area, including Group utilization trends and deductible-leveraging, since the latter is applicable to its individual product designs. The underlying trend of 12.8% was not changed in the re-submitted filing. However, the additional trends for underwriting wear-off and selection were changed. To account for underwriting wearoff, in the initial filing Aetna added 1% to the underlying trend during each of the future projection years (based on an aggregate trend adjustment for the block, as opposed to being directly modeled based on the duration of the various segments of its in-force). However, the revised filing assumption used a 4% add-on in the first two projection years, grading down by 1% per year for the next 4 years thereafter instead of the original flat 1% add-on for each year. In addition for the first two years of the projection, Aetna originally assumed 1.9% per year as additional claims trend for selection related to the high individual policy lapse rates anticipated. This assumption was revised slightly in the resubmitted filing to 1.7% and 1.9%, respectively. Table 3 below compares the resulting total assumed claims trend by year in the initial versus resubmitted filings.



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7/1/10	-	6/30/11	15.7%	18.7%
7/1/11	-	6/30/12	13.8%	15.8%
7/1/12	-	6/30/13	13.8%	14.8%
7/1/13	-	6/30/14	13.8%	13.8%
7/1/14	-	6/30/15	13.8%	12.8%
7/1/15	-	6/30/16	13.8%	12.8%
7/1/16	-	6/30/17	13.8%	12.8%

In addition, a new underwriting selection factor of 85% was introduced for the new business being written (PF-00354) during the first projection year, 7/1/2009 to 6/30/2010, in the LLR demonstration. That is, it was assumed that, because of underwriting, the expected claims cost during the first policy year from issue would be 85% of the average claims cost of the in-force block of business. This assumption was not in the original filing. The effect of these two claims trend-related changes resulted in a slight increase in the LLR from the above, 71.9% to 72.1% (**Exhibit B-3**).

• **Revised new business sales assumption** - The new sales assumption was changed from 6.3% to 4% (recall that our LLR projection above has incorporated the 6.3% new sales assumption even though Aetna's projection had not). This reduction to a 4% new sales assumption increased the LLR from 72.1% to 72.9% (Exhibit B-4).

Other Issues Regarding Aetna's Originally Amended Filings

For the sake of completeness, it was also necessary to test any other refinements that we believed should have been incorporated into the LLR projection model for potential materiality with regard to the 70% minimum LLR requirement. Some of these refinements were expected to reduce the LLR percentage still further. The following are additional refinements that improve the LLR projection model for PF-00028 and PF-00354 that had not been explicitly incorporated into the Aetna model:

• Refinements to Reflect Changes in New Business Administrative Changes and Modeled Approach - We have recognized that new business sales commencing 7/1/2009 would be receiving quarterly rate increases instead of only annually on July 1 of the following year. Also, our modeling explicitly recognized the timing of each new annual renewal increase. These adjustments were directly applied against modeled monthly membership by duration, reflecting expected monthly new sales and lapse assumptions, versus the more simplified original approach, Mr. Adam M. Cole September 17, 2010 Page 11 of 19

which did not incorporate such adjustments. Additionally, we utilized weighted average midpoints for claims trending and discounting based on the monthly modeling, giving more precise results in light of the transition from a growing block to a declining block (given assumption of new sales only during the initial period). The net effect of these three changes (some positive, some negative) was a small reduction of the LLR of about 0.4% to 72.5% (see **Exhibit B-5**).

Adjustment to Reflect The Differences Between 00028 and 00354 Plans -Under Aetna's approach, PF-00028 and PF-00354 were modeled together and it was assumed that the expected aggregate experience of each of the two would be about the same. That is, the history of PF-00028 would be predictive of what would be expected of PF-00354, which became effective only on July 1, 2009, and only had one month of claims experience included in the experience period being measured (7/1/2006 through 7/31/2009). By and large, if the plan of benefits and expected loss ratios for the two PF numbers would be substantially the same, this would be a reasonable assumption. However, PF-00028 included 30 different plan/benefit design variations and PF-00354 has 20. Also, one plan in PF-00028, MC1500, had a much higher 3-year loss ratio (well above 100% for the three experience years) than any of the other plans. In addition, it is not one of the plans even included in the list of plans for PF-00354. So the inclusion of this high loss ratio experience product to predict PF-00354 claims experience overstates the projected claims costs. Adjusting the 3year experience period 8/1/06 - 7/31/09 by eliminating this plan from the PF-00028 plans reduces the overall average loss ratio for the rest of the 29 plans from 71.7% to 66.73%. This is virtually equal to the average loss ratio for those benefit designs in PF-00028 that will also be in PF-00354, 66.67% (Exhibit F). To reflect this difference, a claims adjustment factor of 0.93 (7% discount) was applied for new business under PF-00354 relative to the prior experience in our projection. In addition, the average premium comparison for those plan/benefit design variations included in both PF numbers shows that the PF-00354 premiums are on average about 3.2% higher than the PF-00028 plans. Only about 0.5% of this difference can be accounted for by the higher ambulance benefits in the 00354 plans, per our estimates. To account for this relative premium level difference, a 2.7% relative premium increase was likewise included on new sales under PF-00354 in the combined LLR projection. The net effect of all of these adjustments results in another 0.4% reduction in the LLR from 72.5% to 72.1% for the combined PF-00028/00354 projection (Exhibit B-6). If PF-00028 and PF-00354 were projected separately, the result would be a

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slightly higher projected LLR for PF-00028 (since these adjustments would not be applicable), and a significantly lower projected LLR for PF-00354.

- The Underwriting Wear-Off (or Duration) Factors Another concern • about the LLR projections, in both the original and amended filings, is the underwriting wear-off assumption (also referred to as duration factors). Aetna has used two fairly crude adjustments to represent these factors in these two filings (level 1% in the first and 4% graded to 1% add-ons to the underlying claims trend). Neither of these assumptions can be validated against Aetna's new business duration factors, which are presumably also their new business pricing selection factors. In testing these assumptions by comparing LLR projections with these vs. the new business duration factors, the latter would result in a higher LLR. Using industry average duration factors would result in even higher projected LLR percentages. So in that respect, these crude assumptions are "conservative" in relation to the calculation of LLR from the Department's perspective (i.e. result in a lower LLR). We project the PF-00028/PF-00354 LLR, using the PF-00339 duration factors, to increase from 72.1% to 73.0% (see Exhibit B-7). Using the 2006 Society of Actuaries' study factors increases the LLR even more. In fact, if we assume that the "best estimate" LLR for PF-000028/PF-00354 falls in a range using PF-00339 duration factors as one estimate and the industry averages as another, the range would be 73.0% to 76.7%.
- Aetna's Aggregate LLR Projection Approach As already noted above, Aetna's LLR projection approach combines all 50 plan variations within PF-00028 and PF-00354 into one aggregate LLR projection. This does not appear to meet the spirit of the Department's regulatory requirements for meeting the minimum 70% LLR requirements by plan. Therefore, Aetna was asked to split its LLR projection into at least three or four meaningful plan groupings, which then resulted in two additional amended filings for these plans in late August.

Aetna's August 26 Submission

Aetna revised its aggregate LLR projection for the 50 plans included under the PF-00028 and PF-00354 rate filings and provided LLR projections for three plan groupings: (1) plans with no deductibles, (2) plans with deductibles of \$1500 or less and (3) plans with deductibles of \$2500 or more. The membership breakdown for the month of June 2010 for the three plan groupings was about 4600, 4600 and 56,000 respectively.

• Plans With No Deductibles - Assumptions are generally consistent with the June 28, 2010 filing for these two PF numbers. The accumulated

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historical loss ratio through June 2010 was 74.1%, the projected future LLR was 74.7% and the total LLR was 74.1%.

- Plans With Deductibles of \$1500 or Less Assumptions are generally consistent with the June 28, 2010 filing with the accumulated historical loss ratio through June 2010 at 100.7%, the projected future LLR at 106.4% and the total LLR at 103.4%.
- Plans With Deductibles Greater Than \$1500 Assumptions are generally consistent with the June 28, 2010 filing with the accumulated historical loss ratio through June 2010 at 68.9%, future LLR at 73.4% and the total LLR at 71.3%.

Since the plan groupings were so disproportional in terms of their potential for statistical credibility (4600, 4600 and 56,000), the Department asked that Aetna change the grouping of its last two categories to "\$2500 and below" and "above \$2500."

Aetna's August 31 Submission

Upon request, Aetna refiled LLR projections for three plan groupings: (1) plans with no deductibles, (2) plans with deductibles of \$2500 or less and (3) plans with deductibles greater than \$2500 (to \$8000 currently). This resulted in a membership breakdown of about 4600 for the first grouping, 24,000 for the second and 37,000 for the third for in the month of June 2010.

- **Plans With No Deductibles** Assumptions are the same as this plan grouping for the August 26 filing and resulted in slightly higher LLR projections at 74.4%, 75.0% and 74.8%, respectively. Our validation of this LLR projection is shown in Exhibit P-1.
- **Plans With Deductibles of \$2500 and Less** Assumptions are consistent with the \$1500 and under plan grouping in the August 26 filing. The accumulated historical loss ratio through June 2010 is 82.8%, the future LLR is 87.9% and the total LLR is 85.2%. The validation of this LLR projection is shown in Exhibit P-2.
- Plans With Deductibles Greater Than \$2500 Most assumptions are consistent with the "greater than \$1500 deductible" plan grouping, except the underwriting wear-off (or claims duration factors) were changed to more closely reflect expected industry factors and used 80% of the claims trend impact from the Milliman large deductible claims duration factors. Aetna also compared these adjusted Milliman factors to the large deductible claims duration factors used by Anthem in its 2010 rate filing for California. It is clear that using these latter factors would have resulted in a larger claims trend add-on than the Milliman factors. We have therefore accepted these factors as reasonable. We have validated

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the calculated cumulative historical loss ratio through June 2010 to be 63.8%, the future LLR to be 77.9% and the total LLR to be 71.7%, using these new Aetna assumptions. Our validation of this calculation is shown in Exhibit P-3. However, this LLR projection results in the use of future year total claims trend assumptions that in the first few years of the projection period are higher than the assumed premium rate increases in those same years. This raises the concern that additional reserves comparable to active life reserves may be required from an actuarial perspective that could be used as a potential offset against higher rate increases in the future. Aetna has agreed to hold such an actuarially determined reserve amount as a premium stabilization reserve (PSR) for this purpose.

• The 70% Lifetime Loss Ratio Requirement - Given the above findings, we conclude that the most recent Aetna filing (August 31) complies with the regulatory minimum 70% LLR requirement, provided that Aetna also appropriately accounts for the potential PSR requirement discussed above.

New Business Rate Filing For PF-00339

Aetna filed the PF-2010-00339 plans as the plans that would be actively marketed upon rate approval. Since this filing has not yet been approved and effective October 1, 2010 new business issues will need to comply with the Federal Health Care Reform legislation, we believe that our previous review for the new business plans will provide a basis to evaluate the new Aetna rate filing dated July 20, 2010 for a requested effective date of October 1. While we have not reviewed that filing for this report, we summarized our review of the PF-00339 filing incorporating the claims duration factor assumption changes used by Aetna in the August 31 filing. In developing the LLR for this new business in the original filing, Aetna made the simplifying assumption that the cohort of new business issued during each subsequent year in the projection period (9 years) would have an equal amount of new business premium issued each year with exactly the same loss ratios.

In analyzing the approach used by Aetna, it appears that the first year (i.e., calendar year 2006) loss ratio experience of PF-00028 plans (63.7% as shown in the PF-00028 LLR historical experience) was used as the duration-1 loss ratio for the PF-00339 LLR projection. Based on our review, this does not appear to be the appropriate starting point considering the data available. **Exhibit C** shows our approach in calculating the estimated first-year loss ratio from the base

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experience period, 8/1/2008 through 7/31/2009. The main adjustments needed are the following:

- First, the base period aggregate loss ratio for PF-00028, 73.5%, needs to be trended to the beginning of the period in which the new plans will be written using the expected trends for rate increases and the claims costs. The result is an estimated 67.0% total loss ratio for the first year, based on the average duration underlying the base period experience. We have assumed a 10/1/2010 effective date.
- This 67.0% loss ratio was then adjusted to the expected duration-1 loss ratio using a relative duration/selection factor adjustment of .956, as shown, bringing the loss ratio down to 64.1%. This factor was calculated using the PF-00339 duration factors applied to the estimated PF-00028 experience by duration within the base period, relative to the duration-1 factor.
- However, this total 00028 loss ratio includes the experience of the high loss ratio plan, MC 1500, which will not be available for future new business sales. It is therefore necessary to eliminate the experience of this plan from the base period. This results in a loss ratio reduction of 7.5% (i.e. multiplier of .925) bringing the expected first duration loss ratio down from 64.1% to 59.2%.
- A few additional adjustments, which we believe are necessary, largely offset one another in this case, but did bring the duration-1 loss ratio up to 59.7%. This means that the LLR projection for this set of plans needs to start with a first year loss ratio that is at least a full 4 percentage points lower than was used in the Aetna LLR projection.

In evaluating the projected LLR for PF-00339 incorporating the starting loss ratio adjustments discussed above, it appears that the Aetna methodology uses a "net lapse" factor approach in the projection. That is, the net lapse appears to be on the order of an expected lapse rate minus the expected future premium rate increases anticipated.

On the other hand, the assumed lapse rates appear to be much lower than we would expect. They are also much lower than Aetna assumed for the in-force business (00028/00354) projection. To assess the impact of varying the lapse rate assumptions on the LLR projections, we used the assumptions summarized in the attached **Exhibit D**. The LLR projections for these four scenarios are shown in detail in **Exhibits E-1 to E-5** attached. The following briefly describes the assumptions used in these scenarios:

• Scenario-1: basically follows Aetna's original LLR projection assumptions

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- Scenario-2: similar assumptions, except that we have included our firstyear loss ratio adjustment. Also, we have included explicit premium and claims trend assumptions that produce the same net premium lapse rates (i.e., lapses, offset by premium increases) as Scenario 1. In particular, this shows the effective underlying policy lapse rate assumptions consistent with this premium lapse level that produce the net lapse rates in the first scenario.
- **Scenario-3:** Have moderately increased the policy lapse rate level, thereby decreasing the weight given to the later duration experience in the LLR calculation, thus reducing the expected LLR
- Scenario-4: Further increased the policy lapse rate assumption to be more comparable to Aetna's experience (i.e., assumptions incorporated into the LLR calculation for its other Individual plans under PF-00028/00354), assuming that this block will experience similar lapse rates.
- Scenario-5: This scenario uses the same assumptions as scenario 4, except has substituted the 80% Milliman claims duration factors for the previously used claims duration factors assumed for the PF-00339 filing. This scenario represents what we regard as a "best estimate" scenario, since we have accepted this as part of our review for PF-00028 and PF-00354 above.

The projected LLR's are summarized in the following Table 5, which shows the LLR for both a single cohort of new sales as well as for the cumulative results including new sales each year for the first 10 years. Additionally this shows the results separately based on the truncation of the LLR calculation at the end of 10th year. This truncated cumulative approach was used by Aetna to calculate the projected LLR to justify the new rates in its filing for PF-00339. The table also shows the full LLR calculation with projections extended through year 25 but also with 10 years of new sales. This distinction produces a significantly different result, especially given the assumed new sales level over years 1-10 as originally assumed, since truncating the projection causes the measured LLR to omit any future late-duration, higher loss ratio experience, thus understating the true lifetime LR.

As shown below, Aetna's PF-00339 filing showed a projected LLR of 72.2% (also see Exhibit E-1). However, this is misleading, since a full lifetime calculation (25 years in this case) produces a much higher LLR, 77.4%. Note that the single cohort, full lifetime calculation yields virtually the same projected LLR, 77.6%. In fact, note that the single cohort calculations achieve virtually the same result as the cumulative results as long as a full lifetime is used in the calculations. Since

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the single cohort method is much easier and "straight forward" method, we recommend this approach for future new business rate filings.

As the lapse assumption is increased in the following scenarios, the LLR understandably decreases (refer to Exhibits E-1 through E-5 and Table 5 below). Scenario 5, which we have defined as our best estimate scenario because it uses Aetna's most recent claims duration factors (i.e. 80% of Milliman), results in a projected LLR of 76.3%. Note that both Scenarios 4 and 5 have assumed the same lapse assumptions and premium and normal (or underlying) claims trends (see Exhibit D). The difference between the two scenarios is that Scenario 4 uses the claims duration factors used in the original Aetna PF-00339 filing and Scenario 5 uses the claims duration factors introduced in the August 31 filing as presumably more representative of Aetna's actual experience (see Exhibits E-4 and E-5). However, since this projection also has future claims cost trends significantly higher than the projected premium rate increases, especially in the near term, the same can be said about the potential need for additional reserves akin to active life reserves. This will need to be part of the consideration for the Department's review process for the new Health Care Reform compliant filing of July 20, 2010 to be sure that appropriate premium stabilization reserves are established for the new business.

	Scen-1	Scen-2	Scen-3	Scen-4	Scenario 5
LLR for Single Cohort of New Sales					
Per Truncated Projection at end of Yr 10 Based on APV of Total	75.3%	70.4%	69.3%	68.2%	75.6%
Lifetime	77.6%	72.6%	70.4%	69.0%	76.3%
LLR Including New Sales in Yrs -10					
Per Truncated Projection at end of Yr 10 Based on APV of Total	72.2%	66.6%	66.0%	65.2%	72.0%
Lifetime	77.4%	72.3%	70.4%	69.0%	76.3%

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Additional Testing of Premium Rate Development and Premium Rate Structures

We performed sample calculations of the new rate tables, assuming that the requested rate increases would be approved and implemented and validated that the calculations were being done correctly. This involved independently developing sample rates for validation and comparison to new Aetna rates, and testing pricing relativities within the rating tables for 2009 and 2010. The following exhibits summarize the results of key tests performed, in addition to the analysis of pricing by plan (e.g., reasonableness of 00028 vs. 00354 pricing) already discussed above. However, the following tests were performed against the rate tables filed with the original 2010 rate filings. The somewhat revised premium rate increases that will result from the August 31 submission were not available to us for additional testing for these revisions.

- Exhibit G-1 provides a comparison of 7/1/10 filed rates for benefit plans/designs included in both the PF-00028 and PF-00354 filings. This compares the rates by rating area along with the weighted total used to validate actual versus pricing differentials and quantify the relative price differential across plans and areas. This also showed a consistent relationship across plans (PF-00028 and PF-00354), reflecting the pricing adjustment for benefit changes (Ambulance limit) within each area, except that a significant pricing adjustment was implemented for new sales under the original 7/1/09 PF-00354 MC 5000 plan (per Exhibit G-1 and Exhibit G-2)
- Exhibit G-2 provides a similar comparison; tested using the prior year (7/1/09) rates, to validate expected pricing differentials.
- Exhibit H validates pricing relativities by area for each plan, to validate and assess relative pricing factors by area separately for PF-00028, PF-00354 and PF-00339.
- Exhibit I summarizes testing of actual versus expected premium rate increases by plan and area, based on stated base rate increases and area factor adjustments by policy form filing.
- Exhibit J summarizes the validation of sample rate calculations based on stated trends, rate additions, applicable base rates, area factor changes, etc., as stated in the respective Actuarial Memorandums, versus actual filed final rate tables.
- Exhibit K-1 validates rate increases by plan, geographic area, age, and contract type. This is illustrated for a particular plan/area, although testing extended to all plans/areas. This exhibit illustrates the results for plans rated on a single-age basis

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• Exhibit K-2 illustrates similar testing to validate rate increases on plans established with age-banded rating.

* * * * * *

We thank you for the opportunity to perform this review of Aetna's 2010 individual health insurance rate filing. We appreciate the cooperation and responsiveness of the Department and the staff of Aetna to our requests for additional information during the project.

Please let us know if you have any questions.

Sincerely,

John F. Fritz, FSA, MAAA Consulting Actuary

cc: Jay Ripps, FSA, MAAA, DOI Perry Kupferman, FSA, MAAA, DOI David Axene, FSA, CERA, MAAA, FCA, AHP David Bohmfalk, FSA, MAAA, AHP

Updated 7/23/10	Jpdated 7/23/10 Exhibit A Anthem LLR Calculation Summary of Cumulative Adjustments to LLR							
Original LLR		75.6%						
 Corrections to Prem Trem AHP: Include add'l 0.5 mo's AHP: Extend Proj. period to Midpt-to-Midpt Trend Mos for (pending adj. to reflect wt) Assumed New Sales per Mod 	lic to Initial Filing <i>(cumulative impacts)</i> and Calculation for first 2 projection periods: ** of discounting of clams relative to premium o 6/30/17, vs Orig. which was truncated at 12/31/16) or Clms for Proj Per-1 & Per-2 (11.5+11.5, resp, vs Orig of 11+12, resp) to avgs per modeled mbrship by mo, per Renewal Dist'n & N.Sales clarification) onth starting 8/09 through 6/10 er month per Filing, vs 0% per Orig LLR calculation	70.1% 70.0% 69.9% 69.9% 69.2%	Exh B-1					
 Revised Claims Trend As and Relative Claims Level 	tions Per Aetna Refiling te Incr. in July-2011+ (13.8%/12.8% instead of 17.0%) and 2-Mo Deferral to 9/1/11 ssumptions for U/W_Wear-off, Claims Selection, el for New Sales (Yr-1) vs Existing Block (changed from 85% from No Adj.) imption (changed from 6.3% to 4% / month from 8/09 - 6/09)	71.9% 72.1% 72.9%	Exh B-2 Exh B-3 Exh B-4					
 Adj to recognize modeled 1) Qtrly Prem Rate Indeech year (subj to i 2) Timing of Subseque for N.Sales commendation 	ursuant to Aetna Responses / Clarification d impacts of: cr (per filings) for N.Sales commencing 7/1/09 (00354) rather than July 1st each year initial 2-mo deferral of 7/1/10 rate incr) ent Prem Rate Incr occurring on Policy Anniv rather than July 1st each Yr, encing 7/1/09 (00354) r Claims Trending (& Discnting) to reflect assumed monthly N.Sales & monthly Lapses	72.5%	Exh B-5					
 and Aetna clarificat Adj for Impact of Relative Alternative claims adjustr membership by monthly o with AHP adj for relative of 	tion of Renewal Dist'n & confirmation/modification of New Sales assumptions Prem Level applic to N.Sales commencing 7/1/09 (00354) Relative to 00028 Premium ments for Selection, U/W Wear-off & N.Sales discount, per modeled duration (per Lapses & N.Sales) & alternative Durational factors applied: clms (LR) per 00354 plan offerings relative to base experience (e.g., MC 1500) na PF-2010-00339 Durational Factors		Exh B-6 Exh B-7					

Exhibit B-1 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	Amts (\$)	PMPM A	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual Am	ts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	7/1/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,778	14,470	22,778	14,470	63.5%
1/1/07 - 12/31/07	12	7/1/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,919	47,553	87,697	62,023	70.7%
1/1/08 - 12/31/08	12	7/1/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,716	74,721	192,412	136,744	71.1%
1/1/09 - 7/31/09	7	4/15/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,150	58,664	271,563	195,408	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,563	195,408			
					-			-			72.0%	APV LLR: H	istorical Yr	s Only:
8/1/08 - 7/31/09	12	2/1/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	840,264	176,655,370	128,964,669	210.24	153.48	1.15	73.0%	181,008	131,874	452,571	327,281	72.3%
7/1/10 - 6/30/11	12	1/1/11	892,679	222,770,215	157,559,567	249.55	176.50	1.15	70.7%	217,804	153,734	670,374	481,016	71.8%
7/1/11 - 6/30/12	12	1/1/12	582,144	169,972,277	116,928,976	291.98	200.86	1.14	68.8%	158,275	108,661	828,649	589,676	71.2%
7/1/12 - 6/30/13	12	1/1/13	379,622	129,683,553	86,773,149	341.61	228.58	1.14	66.9%	114,997	76,790	943,646	666,466	70.6%
7/1/13 - 6/30/14	12	1/1/14	247,558	98,945,570	64,395,158	399.69	260.12	1.14	65.1%	83,565	54,275	1,027,211	720,741	70.2%
7/1/14 - 6/30/15	12	1/1/15	161,438	75,493,754	47,788,597	467.63	296.02	1.14	63.3%	60,724	38,361	1,087,935	759,102	69.8%
7/1/15 - 6/30/16	12	1/1/16	105,281	57,602,471	35,465,883	547.13	336.87	1.14	61.6%	44,128	27,115	1,132,063	786,217	69.4%
7/1/16 - 6/30/17	12	1/1/17	68,657	43,950,295	26,320,119	640.14	383.36	1.14	59.9%	32,063	19,162	1,164,126	805,379	69.18%
			3,277,643	975,073,505	664,196,117	297.49	202.64		68.1%	892,564	609,971			LLR
											68.3%	Future Yrs (Only:	(APV
														Basis)
Total All Years			4,751,996	1,218,992,743	840,256,176	256.52	176.82		68.9%	1,164,126	805,379		-	
								w/o	out discounting		69.2%	Total Lifetin	ne:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-2 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	Amts (\$)	PMPM A	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual Am	nts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	7/1/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,778	14,470	22,778	14,470	63.5%
1/1/07 - 12/31/07	12	7/1/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,919	47,553	87,697	62,023	70.7%
1/1/08 - 12/31/08	12	7/1/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,716	74,721	192,412	136,744	71.1%
1/1/09 - 7/31/09	7	4/15/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,150	58,664	271,563	195,408	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,563	195,408			
					-			-			72.0%	APV LLR: H	istorical Yrs	s Only:
8/1/08 - 7/31/09	12	2/1/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	840,264	176,311,728	128,964,669	209.83	153.48	1.150	73.1%	180,656	131,874	452,218	327,281	72.4%
7/1/10 - 6/30/11	12	1/1/11	892,679	216,499,042	157,559,567	242.53	176.50	1.150	72.8%	211,673	153,734	663,891	481,016	72.5%
7/1/11 - 6/30/12	12	1/1/12	582,144	165,001,865	116,928,976	283.44	200.86	1.138	70.9%	153,646	108,661	817,537	589,676	72.1%
7/1/12 - 6/30/13	12	1/1/13	379,622	122,448,103	86,773,149	322.55	228.58	1.138	70.9%	108,581	76,790	926,118	666,466	72.0%
7/1/13 - 6/30/14	12	1/1/14	247,558	90,869,872	64,395,158	367.06	260.12	1.138	70.9%	76,744	54,275	1,002,862	720,741	71.9%
7/1/14 - 6/30/15	12	1/1/15	161,438	66,843,290	47,788,597	414.05	296.02	1.138	71.5%	53,766	38,361	1,056,629	759,102	71.8%
7/1/15 - 6/30/16	12	1/1/16	105,281	49,171,239	35,465,883	467.05	336.87	1.138	72.1%	37,669	27,115	1,094,298	786,217	71.8%
7/1/16 - 6/30/17	12	1/1/17	68,657	36,170,547	26,320,119	526.83	383.36	1.138	72.8%	26,388	19,162	1,120,685	805,379	71.86%
			3,277,643	923,315,685	664,196,117	281.70	202.64		71.9%	849,123	609,971			LLR
											71.8%	Future Yrs (Only:	(APV
														Basis)
Total All Years			4,751,996	1,167,234,923	840,256,176	245.63	176.82		72.0%	1,120,685	805,379		-	
								w/c	out discounting		71.9%	Total Lifetin	ne:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-3 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	Amts (\$)	PMPM /	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual Am	ts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	7/1/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,778	14,470	22,778	14,470	63.5%
1/1/07 - 12/31/07	12	7/1/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,919	47,553	87,697	62,023	70.7%
1/1/08 - 12/31/08	12	7/1/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,716	74,721	192,412	136,744	71.1%
1/1/09 - 7/31/09	7	4/15/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,150	58,664	271,563	195,408	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,563	195,408			
					-		-	-			72.0%	APV LLR: H	storical Yr	s Only:
8/1/08 - 7/31/09	12	2/1/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	840,264	176,311,728	125,738,347	209.83	149.64	1.121	71.3%	180,656	128,575	452,218	323,982	71.6%
7/1/10 - 6/30/11	12	1/1/11	892,679	216,499,042	157,433,051	242.53	176.36	1.179	72.7%	211,673	153,611	663,891	477,593	71.9%
7/1/11 - 6/30/12	12	1/1/12	582,144	165,001,865	118,888,427	283.44	204.23	1.158	72.1%	153,646	110,482	817,537	588,075	71.9%
7/1/12 - 6/30/13	12	1/1/13	379,622	122,448,103	89,002,543	322.55	234.45	1.148	72.7%	108,581	78,763	926,118	666,837	72.0%
7/1/13 - 6/30/14	12	1/1/14	247,558	90,869,872	66,049,612	367.06	266.80	1.138	72.7%	76,744	55,669	1,002,862	722,506	72.0%
7/1/14 - 6/30/15	12	1/1/15	161,438	66,843,290	48,585,667	414.05	300.96	1.128	72.7%	53,766	39,001	1,056,629	761,508	72.1%
7/1/15 - 6/30/16	12	1/1/16	105,281	49,171,239	35,740,573	467.05	339.48	1.128	72.7%	37,669	27,325	1,094,298	788,832	72.1%
7/1/16 - 6/30/17	12	1/1/17	68,657	36,170,547	26,290,898	526.83	382.93	1.128	72.7%	26,388	19,141	1,120,685	807,973	72.10%
			3,277,643	923,315,685	667,729,118	281.70	203.72		72.3%	849,123	612,566	_		LLR
											72.1%	Future Yrs C	Only:	(APV
														Basis)
Total All Years			4,751,996	1,167,234,923	843,789,177	245.63	177.57		72.3%	1,120,685	807,973		-	
								w/c	out discounting		72.1%	Total Lifetim	e:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-4 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	e Amts (\$)	PMPM A	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual Am	nts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	7/1/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,778	14,470	22,778	14,470	63.5%
1/1/07 - 12/31/07	12	7/1/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,919	47,553	87,697	62,023	70.7%
1/1/08 - 12/31/08	12	7/1/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,716	74,721	192,412	136,744	71.1%
1/1/09 - 7/31/09	7	4/15/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,150	58,664	271,563	195,408	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,563	195,408			
					-			-			72.0%	APV LLR: H	istorical Yr	s Only:
8/1/08 - 7/31/09	12	2/1/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	730,896	153,363,154	111,139,570	209.83	152.06	1.139	72.5%	157,142	113,647	428,704	309,054	72.1%
7/1/10 - 6/30/11	12	1/1/11	653,331	158,450,614	117,083,312	242.53	179.21	1.179	73.9%	154,918	114,241	583,623	423,295	72.5%
7/1/11 - 6/30/12	12	1/1/12	426,057	120,760,842	88,417,452	283.44	207.52	1.158	73.2%	112,450	82,165	696,073	505,460	72.6%
7/1/12 - 6/30/13	12	1/1/13	277,846	89,619,979	66,193,650	322.55	238.24	1.148	73.9%	79,470	58,578	775,543	564,038	72.7%
7/1/13 - 6/30/14	12	1/1/14	181,201	66,512,541	49,126,410	367.06	271.12	1.138	73.9%	56,173	41,406	831,716	605,444	72.8%
7/1/14 - 6/30/15	12	1/1/15	118,172	48,929,033	36,139,166	414.05	305.82	1.128	73.9%	39,357	29,010	871,073	634,454	72.8%
7/1/15 - 6/30/16	12	1/1/16	77,072	35,996,293	26,586,996	467.05	344.96	1.128	73.9%	27,576	20,327	898,649	654,780	72.9%
7/1/16 - 6/30/17	12	1/1/17	50,265	26,481,095	19,559,035	526.83	389.12	1.128	73.9%	19,319	14,240	917,968	669,020	72.88%
			2,514,840	700,113,550	514,245,592	278.39	204.48		73.5%	646,406	473,613			LLR
											73.3%	Future Yrs C	Only:	(APV
														Basis)
Total All Years			3,989,193	944,032,788	690,305,651	236.65	173.04		73.1%	917,968	669,020		-	_
								w/c	out discounting		72.9%	Total Lifetim	ie:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-5 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	e Amts (\$)	PMPM A	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual An	nts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	8/14/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,642	14,384	22,642	14,384	63.5%
1/1/07 - 12/31/07	12	7/16/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,782	47,453	87,424	61,837	70.7%
1/1/08 - 12/31/08	12	7/8/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,617	74,650	192,041	136,487	71.1%
1/1/09 - 7/31/09	7	4/19/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,102	58,628	271,143	195,115	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,143	195,115			
					-			-			72.0%	APV LLR: H	istorical Yr	s Only:
8/1/08 - 7/31/09	12	2/8/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	730,896	154,477,648	110,678,295	211.35	151.43	1.135	71.6%	158,263	113,160	429,406	308,275	71.8%
7/1/10 - 6/30/11	12	12/17/10	653,331	157,048,373	115,799,159	240.38	177.24	1.170	73.7%	153,848	113,209	583,254	421,484	72.3%
7/1/11 - 6/30/12	12	12/17/11	426,057	120,260,808	87,450,375	282.26	205.26	1.158	72.7%	112,199	81,422	695,453	502,906	72.3%
7/1/12 - 6/30/13	12	12/17/12	277,846	89,248,882	65,480,167	321.22	235.67	1.148	73.4%	79,296	58,060	774,749	560,966	72.4%
7/1/13 - 6/30/14	12	12/17/13	181,201	66,237,119	48,592,607	365.54	268.17	1.138	73.4%	56,050	41,036	830,799	602,002	72.5%
7/1/14 - 6/30/15	12	12/17/14	118,172	48,811,291	35,743,530	413.05	302.47	1.128	73.2%	39,339	28,748	870,138	630,750	72.5%
7/1/15 - 6/30/16	12	12/17/15	77,072	35,909,673	26,295,904	465.92	341.19	1.128	73.2%	27,563	20,143	897,701	650,893	72.5%
7/1/16 - 6/30/17	12	12/17/16	50,265	26,417,378	19,348,127	525.56	384.92	1.128	73.2%	19,310	14,114	917,011	665,007	72.52%
			2,514,840	698,411,172	509,388,163	277.72	202.55		72.9%	645,868	469,892			LLR
											72.8%	Future Yrs (Only:	(APV
														Basis)
Total All Years			3,989,193	942,330,410	685,448,222	236.22	171.83		72.7%	917,011	665,007		-	
								w/c	out discounting		72.5%	Total Lifetin	ne:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-6 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

Assumed Aggregate Amts (\$) PMPM Amounts PMPM Undisc. Inc'd Present Values (APV) APV # Claims Mbr Earned Inc'd Earned Inc'd Claims Inc'd Inc'd									Total						Cumul.
Mos Midpt Months Prem Claims Prem Claims Trend* LR Prem Clms Prem Clms LR Actual Experience 1/1/06 - 12/31/06 12 8/14/06 138,090 18,701,502 11,904,512 135.43 86.21 63.7% 22,642 14,384 22,642 14,384 63.5% 1/1/07 - 12/31/07 12 7/16/07 373,960 55,963,352 41,076,857 149.65 109.84 73.4% 64,782 47,453 87,424 61,837 70.7% 1/1/08 - 12/31/08 12 7/8/08 553,748 94,793,575 67,778,373 171.19 122.40 71.5% 104,617 74,650 192,041 136,487 71.1% 1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% 1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25			Assumed		Aggregate	e Amts (\$)	PMPM A	Amounts	PMPM	Undisc.		Present Va	lues (APV)		APV
Actual Experience 1/1/06 - 12/31/06 12 8/14/06 138,090 18,701,502 11,904,512 135.43 86.21 63.7% 22,642 14,384 22,642 14,384 63.5% 1/1/07 - 12/31/07 12 7/16/07 373,960 55,963,352 41,076,857 149.65 109.84 73.4% 64,782 47,453 87,424 61,837 70.7% 1/1/08 - 12/31/08 12 7/8/08 553,748 94,793,575 67,778,373 171.19 122.40 71.5% 104,617 74,650 192,041 136,487 71.1% 1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% T2.0% APV LLR: Historical Yrs Only:		#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual An	nts (\$000)	Cumulative ((\$000)	Inc'd
1/1/06 12 8/14/06 138,090 18,701,502 11,904,512 135.43 86.21 63.7% 22,642 14,384 22,642 14,384 63.5% 1/1/07 12/31/07 12 7/16/07 373,960 55,963,352 41,076,857 149.65 109.84 73.4% 64,782 47,453 87,424 61,837 70.7% 1/1/08 12/31/08 12 7/8/08 553,748 94,793,575 67,778,373 171.19 122.40 71.5% 104,617 74,650 192,041 136,487 71.1% 1/1/09 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% T2.0% APV LLR: Historical Yrs Only:		Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
1/1/07 - 12/31/07 12 7/16/07 373,960 55,963,352 41,076,857 149.65 109.84 73.4% 64,782 47,453 87,424 61,837 70.7% 1/1/08 - 12/31/08 12 7/8/08 553,748 94,793,575 67,778,373 171.19 122.40 71.5% 104,617 74,650 192,041 136,487 71.1% 1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% 1/474,353 243,919,238 176,060,059 165.44 119.42 72.2% 271,143 195,115 72.0% APV LLR: Historical Yrs Only:	Actual Experience														
1/1/08 - 12/31/08 12 7/8/08 553,748 94,793,575 67,778,373 171.19 122.40 71.5% 104,617 74,650 192,041 136,487 71.1% 1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% 1,474,353 243,919,238 176,060,059 165.44 119.42 72.2% 271,143 195,115 72.0% APV LLR: Historical Yrs Only:	1/1/06 - 12/31/06	12	8/14/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,642	14,384	22,642	14,384	63.5%
1/1/09 - 7/31/09 7 4/19/09 408,555 74,460,809 55,300,317 182.25 135.36 74.3% 79,102 58,628 271,143 195,115 72.0% 1,474,353 243,919,238 176,060,059 165.44 119.42 72.2% 271,143 195,115 72.0% 72.0% APV LLR: Historical Yrs Only:	1/1/07 - 12/31/07	12	7/16/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,782	47,453	87,424	61,837	70.7%
1,474,353 243,919,238 176,060,059 165.44 119.42 72.2% 271,143 195,115 72.0% APV LLR: Historical Yrs Only:	1/1/08 - 12/31/08	12	7/8/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,617	74,650	192,041	136,487	71.1%
72.0% APV LLR: Historical Yrs Only:	1/1/09 - 7/31/09	7	4/19/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,102	58,628	271,143	195,115	72.0%
				1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,143	195,115	_		
8/1/08 - 7/31/09 12 2/8/09 654,314 118,732,612 87,326,637 181.46 133.46 0.735						_			_			72.0%	APV LLR: H	listorical Yr	s Only:
	8/1/08 - 7/31/09	12	2/8/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience	Projected Experience														
8/1/09 - 6/30/10 11 1/15/10 730,896 155,383,533 110,678,295 212.59 151.43 1.135 71.2% 159,192 113,160 430,334 308,275 71.6%	8/1/09 - 6/30/10	11	1/15/10	730,896	155,383,533	110,678,295	212.59	151.43	1.135	71.2%	159,192	113,160	430,334	308,275	71.6%
7/1/10 - 6/30/11 12 12/17/10 653,331 158,566,516 115,799,159 242.70 177.24 1.170 73.0% 155,335 113,209 585,669 421,484 72.0%	7/1/10 - 6/30/11	12	12/17/10	653,331	158,566,516	115,799,159	242.70	177.24	1.170	73.0%	155,335	113,209	585,669	421,484	72.0%
7/1/11 - 6/30/12 12 12/17/11 426,057 121,422,722 87,450,375 284.99 205.26 1.158 72.0% 113,283 81,422 698,952 502,906 72.0%	7/1/11 - 6/30/12	12	12/17/11	426,057	121,422,722	87,450,375	284.99	205.26	1.158	72.0%	113,283	81,422	698,952	502,906	72.0%
7/1/12 - 6/30/13 12 12/17/12 277,846 90,111,190 65,480,167 324.32 235.67 1.148 72.7% 80,062 58,060 779,014 560,966 72.0%	7/1/12 - 6/30/13	12	12/17/12	277,846	90,111,190	65,480,167	324.32	235.67	1.148	72.7%	80,062	58,060	779,014	560,966	72.0%
7/1/13 - 6/30/14 12 12/17/13 181,201 66,877,110 48,592,607 369.08 268.17 1.138 72.7% 56,592 41,036 835,606 602,002 72.0%	7/1/13 - 6/30/14	12	12/17/13	181,201	66,877,110	48,592,607	369.08	268.17	1.138	72.7%	56,592	41,036	835,606	602,002	72.0%
7/1/14 - 6/30/15 12 12/17/14 118,172 49,284,420 35,743,530 417.06 302.47 1.128 72.5% 39,720 28,748 875,326 630,750 72.1%	7/1/14 - 6/30/15	12	12/17/14	118,172	49,284,420	35,743,530	417.06	302.47	1.128	72.5%	39,720	28,748	875,326	630,750	72.1%
7/1/15 - 6/30/16 12 12/17/15 77,072 36,257,742 26,295,904 470.44 341.19 1.128 72.5% 27,830 20,143 903,156 650,893 72.1%	7/1/15 - 6/30/16	12	12/17/15	77,072	36,257,742	26,295,904	470.44	341.19	1.128	72.5%	27,830	20,143	903,156	650,893	72.1%
7/1/16 - 6/30/17 12 12/17/16 50,265 26,673,413 19,348,127 530.66 384.92 1.128 <u>72.5%</u> 19,497 14,114 922,653 665,007 72.08%	7/1/16 - 6/30/17	12	12/17/16	50,265	26,673,413	19,348,127	530.66	384.92	1.128	72.5%	19,497	14,114	922,653	665,007	72.08%
2,514,840 704,576,646 509,388,163 280.17 202.55 72.3% 651,511 469,892 LLR				2,514,840	704,576,646	509,388,163	280.17	202.55		72.3%	651,511	469,892			LLR
72.1% Future Yrs Only: (APV												72.1%	Future Yrs	Only:	(APV
Basis)															Basis)
Total All Years 3,989,193 948,495,884 685,448,222 237.77 171.83 72.3% 922,653 665,007	Total All Years			3,989,193	948,495,884	685,448,222	237.77	171.83		72.3%	922,653	665,007	_	-	
w/out discounting 72.1% Total Lifetime:									w/c	out discounting		72.1%	Total Lifetin	ne:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Exhibit B-7 Aetna Filing: PF-2010-00028 / PF-2010-00354 (Aggregate) AHP Lifetime Loss Ratio Calculation

								Total						Cumul.
		Assumed		Aggregate	Amts (\$)	PMPM A	mounts	PMPM	Undisc.		Present Va	lues (APV)		APV
	#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Clms	Inc'd	Annual Am	nts (\$000)	Cumulative (\$000)	Inc'd
	Mos	Midpt	Months	Prem	Claims	Prem	Claims	Trend*	LR	Prem	Clms	Prem	Clms	LR
Actual Experience														
1/1/06 - 12/31/06	12	8/14/06	138,090	18,701,502	11,904,512	135.43	86.21		63.7%	22,642	14,384	22,642	14,384	63.5%
1/1/07 - 12/31/07	12	7/16/07	373,960	55,963,352	41,076,857	149.65	109.84		73.4%	64,782	47,453	87,424	61,837	70.7%
1/1/08 - 12/31/08	12	7/8/08	553,748	94,793,575	67,778,373	171.19	122.40		71.5%	104,617	74,650	192,041	136,487	71.1%
1/1/09 - 7/31/09	7	4/19/09	408,555	74,460,809	55,300,317	182.25	135.36		74.3%	79,102	58,628	271,143	195,115	72.0%
			1,474,353	243,919,238	176,060,059	165.44	119.42		72.2%	271,143	195,115			
					-			-			72.0%	APV LLR: H	storical Yr	s Only:
8/1/08 - 7/31/09	12	2/8/09	654,314	118,732,612	87,326,637	181.46	133.46		0.735					
Projected Experience														
8/1/09 - 6/30/10	11	1/15/10	730,896	155,383,533	109,002,905	212.59	149.14	1.117	70.2%	159,192	111,447	430,334	306,562	71.2%
7/1/10 - 6/30/11	12	12/17/10	653,331	158,566,516	112,621,247	242.70	172.38	1.156	71.0%	155,335	110,102	585,669	416,664	71.1%
7/1/11 - 6/30/12	12	12/17/11	426,057	121,422,722	88,028,456	284.99	206.61	1.199	72.5%	113,283	81,960	698,952	498,625	71.3%
7/1/12 - 6/30/13	12	12/17/12	277,846	90,111,190	68,047,259	324.32	244.91	1.185	75.5%	80,062	60,336	779,014	558,961	71.8%
7/1/13 - 6/30/14	12	12/17/13	181,201	66,877,110	51,905,088	369.08	286.45	1.170	77.6%	56,592	43,833	835,606	602,794	72.1%
7/1/14 - 6/30/15	12	12/17/14	118,172	49,284,420	39,276,024	417.06	332.36	1.160	79.7%	39,720	31,590	875,326	634,383	72.5%
7/1/15 - 6/30/16	12	12/17/15	77,072	36,257,742	29,585,630	470.44	383.87	1.155	81.6%	27,830	22,663	903,156	657,046	72.7%
7/1/16 - 6/30/17	12	12/17/16	50,265	26,673,413	22,198,122	530.66	441.62	1.150	83.2%	19,497	16,193	922,653	673,239	72.97%
			2,514,840	704,576,646	520,664,731	280.17	207.04		73.9%	651,511	478,124			LLR
											73.4%	Future Yrs C	Only:	(APV
														Basis)
Total All Years			3,989,193	948,495,884	696,724,790	237.77	174.65		73.5%	922,653	673,239		-	_
								w/c	out discounting		73.0%	Total Lifetim	e:	

* Total PMPM claims trend including underlying trend, selection & U/W wear-off, & any new sales adjustment.

For AHP-tested scenarios based on alternative durational factors, this includes the impact of underlying trend & the modeled trend associated with claims duration.

Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation Projected Year-1 Loss Ratio

	Projec	ted Year-1	Loss Ratio based on Adjusted Historical Exper	ience					
Apply Prem Rate Increases t	o Proj. Yr-1		Proj LR based on Trended	Claims w/	00339 Ad	justmer	nts		
		Prem			Normal	Trend		Trended	Undisc.
		PMPM		Midpt	Trend	Mo's	Factor	PMPM	LR
00028 Base Period, 8/1/08-7/31/09:		181.46	00028 Base Period: 8/1/08 - 7/31/09:	2/8/09				133.46	73.5%
Adj to 7/1/08 - 6/30/09 Rating Period:	0.986	178.88	Policy Yr beginning 10/1/10	4/1/11	12.8%	25.7	1.294	172.67	67.0%
00028 Rate Incr 7/1/09	1.173	209.83	00028/354 Trended for Eff.10/1/10 before adj for chan	ge in dura	tion:				67.0%
00028 Rate Incr 7/1/10 (9/1/10) including			Adj to Year-1 for Dur. & other differences between 003	39 and 00	028/354:				
changes in Area Factors:	1.187	249.07	x Adj to Yr-1 Duration (Yr-1 vs Base Period):		2	k 0.956	δ =	64.1%
00028/354 N.B. Rate Incr 10/1/10	1.035	257.78	x Adj for Plan-Specific LR experience (Excl	1500+):		2	k 0.925	5 =	59.2%
			x Adj for 00339 Relative Prem Rates vs 000	28/354		2	k 1.008	3 =	59.7%
			Proj 00339 Year-1 LR (MBR)					Γ	59.7%

		Det	all IUI	Aujusi	IIICIIIS	to rear-1 for l	Duration & Other Differences between 00339 and 00028/00354							
	Adj to Yr-1 Clm	s Durat	ion (Yr-	1 vs. Ba	se Perio	d)	Adj for 00339 Relative Premium Rates vs 00028/354 Prem Rat	es						
	Dist'n of						Ambulance Benefit Change							
	Mbr Months		C	laims Du	ration Fa	ctor	Adjustments Included in 00339 Prem for Ambul Benefit Chgs	Factor						
	by Duration						7/1/09 Change (\$1k to \$5k) per 00354 Initial Pricing	1.01						
	00228 00339		Ву	00228	00339	00339	7/1/10 Change (\$5k to \$10k) per 00339 Intial Pricing	1.03						
Dur.	Base* Year 1		Dur.	Base*	Yr-1	/00228	Combined	1.04						
						Ratio	vs AHP Estimate of Benefit Change	1.01						
1			0.78			Applied	Ratio Applied to LR based on actual 00339 Pricing:	0.971 (A1)						
2			0.81				x Adj for 00339 Base Plan Adj Factor (x .916 / .8665)							
3			0.91											
4			0.95				Trend included in 00339 Prems vs Assumed in Trended 00028/354 LR:							
5			1.00				Prem Trend included in 00339 Rates, 7/1/10**							
6			1.02				Trend before Area factor changes **	1.150						
√td	Avgs per Mbr Mo D	istn:		0.812	0.777	0.956	** incl trend (12.8%) & pricing adj (2.2%)							
							Add'l 00339 Area factor changes (wtd avg)	1.043						
							Combined	1.199						
							vs 00028/354 Rate Incr already assumed at 7/1/10							
							in above LR calculation, including Area Factor changes	<u>1.187</u>						
	Adj for Pla	an-spec	ific LR	Fynerie		1	Ratio Applied to LR based on Actual 00339 Pricing							
				Experies	ice	-	Ratio Applied to ER based of Actual 00000 Friding	0.990 (A2)						
	00028/354 Base	e Per Ex						0.990 (A2)						
	00028/354 Base	e Per Ex					00339 Base Plan Pricing Factor							
	00028/354 Base	e Per Ex		1/08 - 7/3 Inc'd			00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500							
	00028/354 Base All Plans			1/08 - 7/3			00339 Base Plan Pricing Factor							
				1/08 - 7/3 Inc'd LR			00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP:	0.867						
		5	per: 8/^	1/08 - 7/3 Inc'd LR			00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing	0.867						
	All Plans Excl. MC	s C 1500+	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9%			00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP:	0.867						
	All Plans Excl. MC Ratio Ap	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9% 0.9246	1/09		00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing:	0.867						
	All Plans Excl. MC	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9%	1/09		 00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing: Impact of Differences in Plan-Specific 00339 Plan Factors 	0.867 0.909 1.049 (A3)						
	All Plans Excl. MC Ratio Ap	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9% 0.9246	1/09		 00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing: Impact of Differences in Plan-Specific 00339 Plan Factors Ratio Applied ** 	: 0.867 0.909						
	All Plans Excl. MC Ratio Ap	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9% 0.9246	1/09		 00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing: Impact of Differences in Plan-Specific 00339 Plan Factors Ratio Applied ** ** The impact of differences between Aetna's estimated plan factors 	0.867 0.909 1.049 (A3)						
	All Plans Excl. MC Ratio Ap	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9% 0.9246	1/09		 00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing: Impact of Differences in Plan-Specific 00339 Plan Factors Ratio Applied ** ** The impact of differences between Aetna's estimated plan factors as included in 00339 Pricing vs AHP-estimates will vary depending 	0.867 0.909 1.049 (A3)						
	All Plans Excl. MC Ratio Ap	S C 1500+ oplied to	per: 8/^	1/08 - 7/3 Inc'd LR 73.4% 67.9% 0.9246	1/09		 00339 Base Plan Pricing Factor 00339 Plan Factor for MC_Value_2500_with_3_O.V. Relative to MC_Value_2500 Aetna 00339 Pricing AHP: Ratio Applied to LR based on Actual 00339 Pricing: Impact of Differences in Plan-Specific 00339 Plan Factors Ratio Applied ** ** The impact of differences between Aetna's estimated plan factors 	0.867 0.909 1.049 (A3)						

RA-1

21%

1.11

RA-3

7%

0.90

RA-4

20%

1.05

RA-5

11%

1.00

RA-2

10%

0.95

RA-9 Wtd Avg

1.00 1.043

1%

100%

RA-7

8%

0.96

RA-6

16%

1.08

RA-8

6%

1.20

Prem Dist'n by Area (8/1/08 - 7/31/09): Add'l Area Factors (changes) included in 00339 Rates

Exhibit D LLR Scenario Testing for PF-00339 Assumptions by Scenario

	Sc	enario	1 (Orig	jinal Ass	sumption	s)			Scenario	o 2				Scenario	o 3		Scenarios 4 & 5					
				Relative	e					Relative					Relative					Relative		
		Prem	Net	\$ Prem				Prem	Net	\$Prem			Prem	Net	\$Prem			Prem	Net	\$Prem		
		Trend	Prem	from	Normal			Rate	Prem	from	Normal		Rate	Prem	from	Normal		Rate	Prem	from	Normal	
	Policy	/Rate	Lapse	New	Clms	Clms	Polic	/ Incr.	Lapse	New	Clms	Policy	Incr.	Lapse	New	Clms	Policy	Incr.	Lapse	New	Clms	
Year	Lapse	Incr	by Yr	Sales	Trend	Dur.	Laps	e (Trend)	by Yr	Sales	Trend	Lapse	(Trend)	by Yr	Sales	Trend	Lapse	(Trend)	by Yr	Sales	Trend	
1				1000		0.78				\$1,000					\$1,000					\$1,000		
2	n/a	n/a	21%	1000	n/a	0.81	30%	12.8%	21%	\$1,128	12.8%	30%	12.8%	21%	\$1,128	12.8%	35%	12.8%	27%	\$1,128	12.8%	
3	n/a	n/a	19%	1000	n/a	0.91	28%	12.8%	19%	\$1,272	12.8%	28%	12.8%	19%	\$1,272	12.8%	35%	12.8%	27%	\$1,272	12.8%	
4	n/a	n/a	16%	1000	n/a	0.95	26%	12.8%	16%	\$1,435	12.8%	28%	12.8%	19%	\$1,435	12.8%	35%	12.8%	27%	\$1,435	12.8%	
5	n/a	n/a	12%	1000	n/a	1.00	22%	12.8%	12%	\$1,619	12.8%	28%	12.8%	19%	\$1,619	12.8%	35%	12.8%	27%	\$1,619	12.8%	
6	n/a	n/a	12%	1000	n/a	1.02	22%	12.8%	12%	\$1,826	12.8%	28%	12.8%	19%	\$1,826	12.8%	35%	12.8%	27%	\$1,826	12.8%	
7	n/a	n/a	12%	1000	n/a	1.06	22%	12.8%	12%	\$2,060	12.8%	28%	12.8%	19%	\$2,060	12.8%	35%	12.8%	27%	\$2,060	12.8%	
8	n/a	n/a	12%	1000	n/a	1.10	22%	12.8%	12%	\$2,324	12.8%	28%	12.8%	19%	\$2,324	12.8%	35%	12.8%	27%	\$2,324	12.8%	
9	n/a	n/a	12%	1000	n/a	1.10	22%	12.8%	12%	\$2,621	12.8%	28%	12.8%	19%	\$2,621	12.8%	35%	12.8%	27%	\$2,621	12.8%	
10	n/a	n/a	12%	1000	n/a	1.10	22%	12.8%	12%	\$2,957	12.8%	28%	12.8%	19%	\$2,957	12.8%	35%	12.8%	27%	\$2,957	12.8%	
11										\$0					\$0					\$0		
	Discou	nt Rate	e:		5%		Disco	unt Rate:			5%	Discou	nt Rate:			5%	Discou	int Rate:			5%	
	Add'l N	lo's Ds	cnt for	Clms:	0.0		Add'l	No's Dsc	nt for Cli	ms:	0.5	Add'l M	o's Dsci	nt for Cli	ns:	0.5	Add'l N	/lo's Dscr	nt for Clr	ns:	0.5	
	Year-1	Startin	g LR:		63.7%		Year-	1 Starting	LR:		59.7%	Year-1	Starting	LR:		59.7%	Year-1	Starting	LR:		59.7%	

Notes:

AHP Modeling of Policy Lapse rates & Claims Duration factors is applied by policy duration.

AHP Modeling of premium rate increases & normal claims trend is applied by projection year

AHP Scenarios 2-3 apply the same Claims Duration factors as Scenario 1 (original Aetna projection)

Assumed policy lapse rates and rate increases are applied at policy anniversary.

Projections assume no new sales after Year 10

Original Aetna Projection:

Projection was truncated at 10 Years

Effectively, the original projection applied a net premium lapse assumption, by duration, at the rates shown.

Trends for Prem Rate increases & Claims were not explicitly included (effectively equal, with the prem lapse rates effectively net of any rate increases)

Exhibit E-1 Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation

			As	ssumption	ns by Proj	. Year																	
	Duration	al		\$Prem	Prem				Sing	le Cohor	t of N.Sa	les				Cumu	lative Ba	ased On N	ew Sales I	During Yrs	s 1-10		
A	ssumptio	ons		from	Rate	Normal	Proj An	nts (\$)	Undisc.		Presen	t Values	(APV)		Proj A	mts (\$)	Undisc.		Presen	t Values (A	APV)		
Pol.	Policy	Clms	Proj	New	Incr.	Clms	Earned	Inc'd	Inc'd	Annual	Amts	С	umulativ	е	Earned	lnc'd	Inc'd	Annua	Amts	С	umulative		
Dur.	Lapse	Dur.	Year	Sales	(Trend)	Trend	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR	
1		0.78	1	1,000			1,000	637	63.7%	976	622	976	622	63.7%	1,000	637	64%	976	622	976	622	63.7%	
2	21%	0.81	2	1,000	0.0%	0.0%	790	527	66.7%	734	490	1,710	1,111	65.0%	1,790	1,164	65%	1,664	1,082	2,640	1,703	64.5%	
3	19%	0.91	3	1,000	0.0%	0.0%	640	475	74.3%	566	421	2,277	1,532	67.3%	2,430	1,639	67%	2,151	1,451	4,790	3,155	65.9%	
4	16%	0.95	4	1,000	0.0%	0.0%	538	419	78.0%	453	353	2,730	1,886	69.1%	2,967	2,059	69%	2,502	1,735	7,292	4,890	67.1%	
5	12%	1.00	5	1,000	0.0%	0.0%	473	388	82.0%	380	311	3,109	2,197	70.7%	3,440	2,447	71%	2,762	1,964	10,054	6,854	68.2%	
6	12%	1.02	6	1,000	0.0%	0.0%	416	350	84.0%	318	267	3,428	2,464	71.9%	3,857	2,796	73%	2,949	2,138	13,003	8,992	69.2%	
7	12%	1.06	7	1,000	0.0%	0.0%	366	319	87.0%	267	232	3,695	2,697	73.0%	4,223	3,115	74%	3,075	2,268	16,079	11,261	70.0%	
8	12%	1.10	8	1,000	0.0%	0.0%	322	292	90.5%	224	202	3,918	2,899	74.0%	4,545	3,407	75%	3,152	2,363	19,231	13,623	70.8%	
9	12%	1.10	9	1,000	0.0%	0.0%	284	257	90.5%	187	170	4,105	3,069	74.7%	4,829	3,663	76%	3,190	2,420	22,421	16,043	71.6%	
10	12%	1.10	10	1,000	0.0%	0.0%	250	226	90.5%	157	142	4,262	3,211	75.3%	5,079	3,889	77%	3,195	2,447	25,616	18,490	72.2%	
11	12%	1.10	11	0	0.0%	0.0%	220	199	90.5%	132	119	4,394	3,330	75.8%	4,298	3,451	80%	2,575	2,068	28,191	20,558	72.9%	
12	12%	1.10	12	0	0.0%	0.0%	193	175	90.5%	110	100	4,504	3,430	76.1%	3,702	3,099	84%	2,112	1,768	30,303	22,326	73.7%	
13	12%	1.10	13	0	0.0%	0.0%	170	154	90.5%	92	84	4,597	3,513	76.4%	3,232	2,778	86%	1,756	1,510	32,059	23,836	74.3%	
14	12%	1.10	14	0	0.0%	0.0%	150	136	90.5%	77	70	4,674	3,584	76.7%	2,844	2,494	88%	1,472	1,291	33,531	25,127	74.9%	
15	12%	1.10	15	0	0.0%	0.0%	132	119	90.5%	65	59	4,739	3,642	76.9%	2,503	2,226	89%	1,234	1,097	34,764	26,224	75.4%	
16	12%	1.10	16	0	0.0%	0.0%	116	105	90.5%	54	49	4,794	3,692	77.0%	2,202	1,981	90%	1,034	930	35,798	27,153	75.9%	
17	12%	1.10	17	0	0.0%	0.0%	102	92	90.5%	46	41	4,839	3,733	77.1%	1,938	1,755	91%	866	784	36,665	27,938	76.2%	
18	12%	1.10	18	0	0.0%	0.0%	90	81	90.5%	38	35	4,877	3,767	77.2%	1,706	1,544	91%	726	657	37,391	28,595	76.5%	
19	12%	1.10	19	0	0.0%	0.0%	79	72	90.5%	32	29	4,910	3,796	77.3%	1,501	1,359	91%	609	551	38,000	29,146	76.7%	
20	12%	1.10	20	0	0.0%	0.0%	70	63	90.5%	27	24	4,936	3,821	77.4%	1,321	1,196	91%	510	462	38,510	29,608	76.9%	
21	12%	1.10	21	0	0.0%	0.0%	61	55	90.5%	23	20	4,959	3,841	77.5%	1,162	1,052	91%	427	387	38,937	29,995	77.0%	
22	12%	1.10	22	0	0.0%	0.0%	54	49	90.5%	19	17	4,978	3,858	77.5%	1,023	926	91%	358	324	39,295	30,319	77.2%	
23	12%	1.10	23	0	0.0%	0.0%	47	43	90.5%	16	14	4,994	3,873	77.6%	900	815	91%	300	272	39,596	30,591	77.3%	
24	12%	1.10	24	0	0.0%	0.0%	42	38	90.5%	13	12	5,007	3,885	77.6%	792	717	91%	252	228	39,847	30,819	77.3%	
25	12%	1.10	25	0	0.0%	0.0%	37	33	90.5%	11	10	5,018	3,895	77.6%	697	631	91%	211	191	40,058	31,010	77.4%	
							(before	present	values)	Present Value Basis				(before	e present v	alues)) Present Value Basis						
					Т	otal All Years	6,640	5,303	80%	5,018	3,895	AP	V LLR:	77.6%	63981	50839	79%	40058	31010	A	PV LLR:	77.4%	

Exhibit E-2 Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Assumptions Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 59.7% 60% 978 1 0.78 1,000 1,000 597 978 583 978 583 59.6% 1,000 597 978 583 583 59.6% 1 2 30% 0.81 2 1.128 12.8% 12.8% 790 494 62.5% 736 459 1.714 1.042 60.8% 1,918 1,167 61% 1.786 1.085 2.764 1,667 60.3% 3 28% 1,272 12.8% 446 1,436 1,762 5,251 3,227 61.5% 0.91 3 12.8% 640 69.6% 568 394 2,281 62.9% 2,803 63% 2,487 1,560 4 26% 0.95 4 1,435 12.8% 12.8% 538 393 73.1% 454 331 2,735 1,767 64.6% 3,700 2,381 64% 3,125 2,007 8.376 5,234 62.5% 7.682 63.4% 5 22% 1.00 5 1.619 12.8% 12.8% 473 363 76.8% 381 292 3.116 2.059 66.1% 4.646 3.049 66% 3.738 2.448 12.114 6 22% 1.02 6 1,826 12.8% 12.8% 416 328 78.7% 251 3,435 2,310 67.2% 3,767 67% 4,335 2,880 16,449 10,562 64.2% 319 5,657 7 7 22% 1.06 2.060 12.8% 12.8% 366 299 81.5% 267 217 3.702 2,527 68.3% 6.748 4.548 67% 4,924 3.312 21,373 13,874 64.9% 8 22% 8 2,324 322 273 7,934 5,403 68% 26,886 17,621 1.10 12.8% 12.8% 84.8% 224 190 3,926 2,717 69.2% 5,514 3,747 65.5% 9 22% 1.10 9 2,621 12.8% 12.8% 284 241 84.8% 188 159 4,114 2,876 69.9% 9,233 6,335 69% 6,111 4,185 32,997 21,806 66.1% 22% 2.957 250 3.009 26,435 66.6% 10 10 12.8% 12.8% 212 84.8% 157 133 4.271 70.4% 10.664 7.358 69% 6.722 4.629 39.720 1.10 30,326 22% 0 12.8% 220 186 4,403 3,121 70.9% 8,914 6,495 73% 5,352 3,892 45,071 67.3% 11 1.10 11 12.8% 84.8% 132 112 12 22% 1.10 12 0 12.8% 12.8% 193 164 84.8% 111 94 4.514 3.214 71.2% 7,614 5.844 77% 4,353 3.335 49,425 33,661 68.1% 13 22% 13 0 12.8% 12.8% 170 84.8% 93 78 4,606 3,293 71.5% 6,625 5,250 79% 3,607 2,853 53,032 36,514 68.9% 1.10 144 14 22% 14 0 12.8% 12.8% 150 127 84.8% 78 66 4,684 3,358 71.7% 5,830 4,739 81% 3,023 2,453 56,055 38,967 69.5% 1.10 0 15 22% 12.8% 12.8% 132 112 65 4.749 3,413 71.9% 5.130 4,245 83% 2,534 2.092 58,589 41,059 70.1% 1.10 15 84.8% 55 0 16 22% 1.10 16 12.8% 12.8% 116 98 84.8% 55 46 4,803 3,460 72.0% 4,514 3,794 84% 2,124 1,781 60,712 42,840 70.6% 0 3,370 17 22% 1.10 17 12.8% 12.8% 102 87 84.8% 46 39 4,849 3,498 72.1% 3,973 85% 1,780 1,507 62,492 44,347 71.0% 22% 0 2,966 18 1.10 18 12.8% 12.8% 90 76 84.8% 38 32 4,887 3,531 72.2% 3,496 85% 1,492 1,263 63,984 45,610 71.3% 19 22% 19 0 12.8% 12.8% 79 67 84.8% 32 27 4,920 3,558 72.3% 3,076 2,610 85% 1,250 1,058 65.234 46,668 71.5% 1.10 20 22% 20 0 12.8% 12.8% 70 59 84.8% 27 23 4.946 3.581 72.4% 2.707 2.297 85% 1.048 887 66.281 47,555 71.7% 1.10 22% 0 12.8% 23 3,600 2,382 2,021 85% 48,299 71.9% 21 1.10 21 12.8% 61 52 84.8% 19 4,969 72.4% 878 743 67,159 22 22% 22 0 54 4,988 85% 48,922 72.1% 1.10 12.8% 12.8% 46 84.8% 19 16 3,616 72.5% 2,097 1,779 736 623 67,895 22% 23 0 47 23 1.10 12.8% 12.8% 40 84.8% 16 13 5,004 3,629 72.5% 1,845 1,565 85% 617 522 68,512 49,444 72.2% 24 22% 24 0 12.8% 12.8% 42 35 84.8% 13 11 5.017 3,640 72.6% 1,624 1,377 85% 438 69,029 49,882 72.3% 1.10 517 0 37 25 22% 25 12.8% 12.8% 9 5.028 3.650 72.6% 1.429 1,212 85% 367 50.248 72.3% 1.10 31 84.8% 11 433 69.462 **Present Value Basis** Present Value Basis (before present values) (before present values) **Total All Years** 6,640 4,970 75% 5,028 3,650 APV LLR: 72.6% 115560 85933 74% 69462 50248 APV LLR: 72.3%

Exhibit E-3 Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Assumptions Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 59.7% 60% 978 1 0.78 1,000 1,000 597 978 583 978 583 59.6% 1,000 597 978 583 583 59.6% 1 2 30% 0.81 2 1.128 12.8% 12.8% 790 494 62.5% 736 459 1.714 1.042 60.8% 1,918 1,167 61% 1.786 1.085 2.764 1,667 60.3% 3 28% 3 1,272 12.8% 446 2,281 1,436 1,762 5,251 3,227 61.5% 0.91 12.8% 640 69.6% 568 394 62.9% 2,803 63% 2,487 1,560 4 28% 0.95 4 1,435 12.8% 12.8% 518 379 73.1% 438 319 2,719 1,755 64.6% 3,681 2,367 64% 3,109 1,995 8,360 5,222 62.5% 7.625 63.3% 5 28% 1.00 5 1.619 12.8% 12.8% 420 323 76.8% 338 259 3.057 2.014 65.9% 4.572 2.992 65% 3.678 2.402 12.038 6 28% 1.02 6 1,826 12.8% 12.8% 340 268 78.7% 261 205 3,317 2,219 5,497 3,643 66% 4,212 2,785 16,249 10,410 64.1% 66.9% 7 7 2.383 13,566 28% 1.06 2.060 12.8% 12.8% 275 225 81.5% 201 164 3.518 67.7% 6.476 4.334 67% 4,725 3.156 20,975 64.7% 8 28% 8 2,324 223 189 2,514 68.4% 5,078 67% 5,232 26,206 17,088 65.2% 1.10 12.8% 12.8% 84.8% 155 131 3,673 7,528 3,522 9 28% 1.10 9 2,621 12.8% 12.8% 181 153 84.8% 120 101 3,793 2,615 68.9% 8,672 5,881 68% 5,740 3,885 31,946 20,972 65.6% 2.957 2.693 25,223 66.0% 10 28% 10 12.8% 12.8% 146 124 84.8% 92 78 3.885 69.3% 9.928 6.758 68% 6.258 4.251 38.204 1.10 28,658 28% 0 12.8% 119 101 71 60 3,957 2,754 69.6% 7,983 5,733 72% 4,792 3,435 42,997 66.7% 11 1.10 11 12.8% 84.8% 12 28% 1.10 12 0 12.8% 12.8% 96 81 84.8% 55 46 4.011 2.800 69.8% 6.466 4.901 76% 3.697 2.797 46,694 31,454 67.4% 13 28% 13 0 12.8% 12.8% 78 66 84.8% 42 36 4,054 2,836 70.0% 5,238 4,109 78% 2,852 2,233 49,546 33,687 68.0% 1.10 14 28% 14 0 12.8% 12.8% 63 53 84.8% 33 28 4,086 2,864 70.1% 4,242 3,424 81% 2,200 1,772 51,746 35,459 68.5% 1.10 0 15 28% 12.8% 12.8% 51 43 84.8% 25 21 2,885 3.436 2.830 82% 1.697 1.395 53.443 36,854 69.0% 1.10 15 4.112 70.2% 0 16 28% 1.10 16 12.8% 12.8% 41 35 84.8% 19 16 4,131 2,901 70.2% 2,783 2,335 84% 1,309 1,096 54,753 37,950 69.3% 0 17 28% 1.10 17 12.8% 12.8% 33 28 84.8% 15 13 4,146 2,914 70.3% 2,255 1,913 85% 1,010 855 55,763 38,805 69.6% 28% 0 27 2,924 18 18 12.8% 12.8% 23 84.8% 12 10 4,158 70.3% 1,826 1,549 85% 779 660 56,542 39,465 69.8% 1.10 19 28% 19 0 12.8% 12.8% 22 19 84.8% 9 8 2,931 70.4% 1,479 1.255 85% 601 57,143 39,974 70.0% 1.10 4,167 509 20 28% 20 0 12.8% 12.8% 18 15 7 6 2.937 70.4% 1.198 1,017 85% 464 393 57.607 40.367 70.1% 1.10 84.8% 4.174 28% 0 12.8% 12.8% 5 2,942 971 823 85% 57,964 40,669 70.2% 21 1.10 21 14 12 84.8% 4,179 70.4% 358 303 4 22 28% 22 0 12 2,945 667 85% 40,903 70.2% 1.10 12.8% 12.8% 10 84.8% 4 3 4,183 70.4% 786 276 234 58,240 28% 23 0 23 1.10 12.8% 12.8% 9 8 84.8% 3 3 4,186 2,948 70.4% 637 540 85% 213 180 58,453 41,083 70.3% 24 28% 24 0 12.8% 12.8% 8 6 2 2 4,189 2,950 70.4% 516 438 85% 139 58,617 41,222 70.3% 1.10 84.8% 164 0 2 25 28% 25 12.8% 12.8% 6 5 2 4.190 2.952 70.4% 354 85% 127 107 58.744 41.330 70.4% 1.10 84.8% 418 **Present Value Basis** Present Value Basis (before present values) (before present values) Total All Years 5,131 3,704 72% 4,190 2,952 APV LLR: 70.4% 92309 66466 72% 58744 41330 APV LLR: 70.4%

Exhibit E-4 Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Assumptions Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 597 59.7% 60% 978 1 0.78 1,000 1,000 978 583 978 583 59.6% 1,000 597 978 583 583 59.6% 1 2 35% 0.81 2 1.128 12.8% 12.8% 733 458 62.5% 683 426 1.661 1.009 60.7% 1.861 1,132 61% 1,733 1.052 2.711 1,634 60.3% 3 34% 3 1,272 12.8% 380 1,345 2,346 1,466 5,058 3,101 61.3% 0.91 12.8% 546 69.6% 484 336 2,145 62.7% 2,645 1,657 63% 4 33% 0.95 4 1,435 12.8% 12.8% 413 302 73.1% 348 254 2,493 1,599 64.1% 3,396 2,170 64% 2,869 1,830 7,927 4,930 62.2% 7.091 63.0% 5 32% 1.00 5 1.619 12.8% 12.8% 316 243 76.8% 255 195 2.748 1.794 65.3% 4.148 2.691 65% 3.337 2.161 11.263 6 31% 1.02 6 1,826 12.8% 12.8% 246 194 78.7% 148 2,937 1,943 4,925 3,230 66% 3,773 2,469 15,037 9,560 63.6% 189 66.2% 7 7 30% 1.06 2.060 12.8% 12.8% 194 159 81.5% 142 115 3.079 2,058 66.9% 5.750 3.801 66% 4,196 2.768 19,232 12,329 64.1% 8 30% 8 2,324 130 90 67% 15,393 64.6% 1.10 12.8% 12.8% 154 84.8% 107 3,185 2,148 67.5% 6,639 4,418 4,614 3,064 23,846 18,753 9 30% 1.10 9 2,621 12.8% 12.8% 121 103 84.8% 80 68 3,266 2,216 67.9% 7,610 5,087 67% 5,037 3,360 28,883 64.9% 2.957 2.268 34,355 22,414 65.2% 10 30% 10 12.8% 12.8% 96 81 84.8% 60 51 3.326 68.2% 8.680 5.819 67% 5.471 3.661 1.10 2,306 25,192 30% 0 12.8% 76 3,371 68.4% 6,532 4,637 71% 3,921 2,778 38,276 65.8% 11 1.10 11 12.8% 64 84.8% 45 38 12 30% 1.10 12 0 12.8% 12.8% 60 51 84.8% 34 29 3.405 2.335 68.6% 4.982 3.753 75% 2.849 2.141 41,124 27,333 66.5% 13 30% 13 0 12.8% 12.8% 47 40 84.8% 26 22 3,431 2,357 68.7% 3,847 3,006 78% 2,095 1,633 43,219 28,966 67.0% 1.10 14 30% 14 0 12.8% 12.8% 37 32 84.8% 19 16 3,450 2,373 3,000 2,416 81% 1,251 44,775 30,217 67.5% 1.10 68.8% 1,556 0 15 30% 12.8% 12.8% 29 25 84.8% 3.465 2,385 2.359 1,940 82% 956 45,940 31,173 67.9% 1.10 15 15 12 68.8% 1,165 0 16 30% 1.10 16 12.8% 12.8% 23 20 84.8% 11 9 3,476 2,394 68.9% 1,862 1,561 84% 876 733 46,816 31,906 68.2% 0 32,463 17 30% 1.10 17 12.8% 12.8% 18 16 84.8% 8 7 3,484 2,401 68.9% 1,471 1,248 85% 659 558 47,475 68.4% 30% 0 6 985 85% 47,970 32,883 18 18 12.8% 12.8% 14 12 84.8% 5 3,490 2,407 69.0% 1,161 495 419 68.5% 1.10 19 30% 19 0 12.8% 12.8% 11 10 5 3,495 2,411 917 778 85% 373 48,343 33,198 68.7% 1.10 84.8% 4 69.0% 315 20 30% 20 0 12.8% 12.8% 9 8 84.8% 3 3 3.498 2.413 69.0% 724 614 85% 280 237 48.623 33.436 68.8% 1.10 7 30% 0 12.8% 12.8% 3 3,501 572 485 85% 48,833 33,614 68.8% 21 1.10 21 6 84.8% 2 2,416 69.0% 211 178 22 30% 22 0 2 383 85% 48,992 1.10 12.8% 12.8% 6 5 84.8% 2 3,503 2,417 69.0% 451 158 134 33,748 68.9% 23 0 23 30% 1.10 12.8% 12.8% 4 4 84.8% 1 1 3,504 2,419 69.0% 356 302 85% 119 101 49,111 33,849 68.9% 24 30% 24 0 12.8% 12.8% 4 3 84.8% 1 3,505 2,420 281 239 85% 90 76 49,201 33,925 69.0% 1.10 1 69.0% 0 3 2 25 30% 25 12.8% 12.8% 3.506 2.420 69.0% 222 85% 67 57 49.268 33.982 69.0% 1.10 84.8% 1 1 189 **Present Value Basis** Present Value Basis (before present values) (before present values) **Total All Years** 4,168 2,943 71% 3,506 2,420 APV LLR: 69.0% 75391 53136 70% 49268 33982 APV LLR: 69.0%

Updated 9/15/10

Exhibit E-5 Aetna Filing: PF-2010-00339 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Assumptions Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 597 59.7% 60% 978 1 0.79 1,000 1,000 978 583 978 583 59.6% 1,000 597 978 583 583 59.6% 1 2 35% 1.00 2 1.128 12.8% 12.8% 733 553 75.5% 683 514 1.661 1.097 66.0% 1,861 1,227 66% 1,733 1.140 2.711 1,723 63.5% 3 34% 1,272 12.8% 437 1,484 1,821 2,346 5,058 3,334 65.9% 1.06 3 12.8% 546 80.1% 484 387 2,145 69.2% 2,645 69% 1,612 4 33% 1.12 4 1,435 12.8% 12.8% 413 348 84.4% 348 293 2,493 1,777 71.3% 3,396 2,402 71% 2,869 2,025 7,927 5.359 67.6% 72% 7.755 68.9% 5 32% 1.15 5 1.619 12.8% 12.8% 316 275 86.9% 255 221 2.748 1.998 72.7% 4.148 2.984 3.337 2.396 11.263 6 31% 6 1,826 12.8% 12.8% 246 218 88.7% 167 2,937 2,165 73.7% 4,925 3,585 73% 3,773 2,741 15,037 10,496 69.8% 1.18 189 7 7 2.292 74.5% 30% 1.19 2.060 12.8% 12.8% 194 175 89.8% 142 127 3.079 5.750 4,218 73% 4.196 3.072 19,232 13,568 70.5% 8 30% 8 2,324 138 96 2,388 75.0% 4,896 74% 16,964 71.1% 1.19 12.8% 12.8% 154 89.8% 107 3,185 6,639 4,614 3,396 23,846 9 30% 1.19 9 2,621 12.8% 12.8% 121 109 89.8% 80 72 3,266 2,460 75.3% 7,610 5,632 74% 5,037 3,720 28,883 20,683 71.6% 2.957 2.514 34,355 24,734 72.0% 10 30% 10 12.8% 12.8% 96 86 89.8% 60 54 3.326 75.6% 8.680 6.438 74% 5.471 4.050 1.19 27,932 73.0% 30% 0 12.8% 76 68 45 41 3,371 2,554 75.8% 6,532 5,340 82% 3,921 3,199 38,276 11 1.19 11 12.8% 89.8% 41,124 12 30% 1.19 12 0 12.8% 12.8% 60 54 89.8% 34 31 3.405 2.585 75.9% 4.982 4.232 85% 2.849 2.415 30,347 73.8% 13 30% 13 0 12.8% 12.8% 47 42 89.8% 26 23 3,431 2,608 76.0% 3,847 3,358 87% 2,095 1,825 43,219 32,172 74.4% 1.19 14 30% 14 0 12.8% 12.8% 37 33 89.8% 19 17 3,450 2,625 76.1% 3,000 2,660 89% 1,377 44,775 33,548 74.9% 1.19 1,556 0 15 30% 12.8% 12.8% 29 26 89.8% 15 3.465 2,638 2.359 2.110 89% 1,040 45,940 34,588 75.3% 1.19 15 13 76.1% 1,165 0 16 30% 1.19 16 12.8% 12.8% 23 21 89.8% 11 10 3,476 2,648 76.2% 1,862 1,673 90% 876 785 46,816 35,373 75.6% 0 17 30% 1.19 17 12.8% 12.8% 18 16 89.8% 8 7 3,484 2,655 76.2% 1,471 1,321 90% 659 590 47,475 35,964 75.8% 30% 0 6 90% 47,970 18 1.19 18 12.8% 12.8% 14 13 89.8% 6 3,490 2,661 76.2% 1,161 1,043 495 36,408 75.9% 444 19 30% 19 0 12.8% 12.8% 11 10 5 3,495 2,665 76.3% 917 823 90% 373 334 48,343 36,742 76.0% 1.19 89.8% 4 20 30% 20 0 12.8% 12.8% 9 8 3 3 3.498 2.668 76.3% 724 650 90% 280 251 48.623 36.993 76.1% 1.19 89.8% 7 30% 21 0 12.8% 3 3,501 2,671 572 90% 48,833 37,182 21 1.19 12.8% 6 89.8% 2 76.3% 513 211 189 76.1% 22 30% 22 0 2 405 90% 48,992 1.19 12.8% 12.8% 6 5 89.8% 2 3,503 2,672 76.3% 451 158 142 37,324 76.2% 23 0 37,430 76.2% 23 30% 1.19 12.8% 12.8% 4 4 89.8% 1 1 3,504 2,674 76.3% 356 320 90% 119 107 49,111 24 30% 24 0 12.8% 12.8% 4 3 89.8% 1 3,505 2,675 76.3% 281 253 90% 90 80 49,201 37,511 76.2% 1.19 1 0 2 25 30% 25 12.8% 12.8% 3 3.506 2.675 222 200 90% 67 60 49,268 37,571 76.3% 1.19 89.8% 1 1 76.3% **Present Value Basis** Present Value Basis (before present values) (before present values) **Total All Years** 4,168 3,250 78% 3,506 2,675 APV LLR: 76.3% 75391 58699 78% 49268 37571 APV LLR: 76.3%

Exhibit F Relationships by Plan and PF

00354			Experienc	e Period: 8/1/	06 - 7/3 ⁻	1/09			Base	e Year 8/08 -	7/09			00028
Plan		Member			Prem	Clms		Member			Prem	Clms		Rates
(Y/N)		Months	Premium	Claims	PMPM	PMPM	MBR	Months	Premium	Claims	PMPM	PMPM	MBR	7/1/10
Ν	MC 1500	57,516	19,316,777	24,558,431	336	427	127%	21,798	9,208,081	13,138,216	422	603	143%	
Ν	MC 500	35,899	11,089,300	8,785,908	309	245	79.2%	9,465	3,531,303	2,276,731	373	241	64.5%	
Ν	FD 25	7,223	2,079,189	1,387,576	288	192	66.7%	3,256	1,028,310	694,995	316	213	67.6%	
Y	FD 30	22,709	4,715,559	3,161,460	208	139	67.0%	21,588	4,485,465	3,039,689	208	141	67.8%	1.00
Y	FD 40	13,514	2,784,635	2,037,172	206	151	73.2%	10,303	2,047,636	1,648,485	199	160	80.5%	1.00
Ν	MC HDHP 1	21,971	4,070,162	2,841,440	185	129	69.8%	5,718	1,315,507	824,724	230	144	62.7%	
Y	MC HDHP 3000	49,208	8,837,338	4,844,763	180	98	54.8%	37,681	6,945,663	4,051,513	184	108	58.3%	1.00
Y	MC HDHP 5000	27,536	4,824,071	2,459,736	175	89	51.0%	21,344	3,848,460	1,965,056	180	92	51.1%	1.00
Y	MC Value 1500	49,745	8,709,064	5,352,285	175	108	61.5%	23,181	4,482,789	2,691,500	193	116	60.0%	1.00
Ν	MC HDHP 2	50,237	8,263,191	4,110,746	164	82	49.7%	13,718	2,646,606	1,651,051	193	120	62.4%	
Y	MC 2500	540,101	87,394,959	65,221,349	162	121	74.6%	214,483	39,411,900	29,481,078	184	137	74.8%	1.00
Y	MC Value 2500	30,770	4,834,415	2,248,855	157	73	46.5%	15,639	2,490,225	1,300,644	159	83	52.2%	1.01
Y	PHC 3000	10,097	1,568,518	473,865	155	47	30.2%	6,521	1,073,855	360,148	165	55	33.5%	1.01
Y	MC 3500	24,783	3,823,628	2,232,808	154	90	58.4%	7,433	1,321,580	768,241	178	103	58.1%	
Y	MC 5000	373,915	51,321,143	32,315,597	137	86	63.0%	185,164	26,967,247	18,752,547	146	101	69.5%	1.09
Y	MC Value 5000	78,282	10,497,980	6,538,565	134	84	62.3%	39,056	5,722,810	3,689,111	147	94	64.5%	1.01
Y	PHC 1250	6,697	880,373	329,817	131	49	37.5%	4,071	567,389	148,605	139	37	26.2%	1.01
Y	MC Value 8000	8,923	1,062,941	289,798	119	32	27.3%	8,827	1,048,083	289,124	119	33	27.6%	1.02
		1,409,126	236,073,243	169,190,171	168		71.7%	649,246	118,142,909	86,771,456			73.4%	Wtd Avg 1.03
										usin		•	filing weights:	
* Sub	total Excl MC1500:	1,351,610	216,756,466	144,631,739			66.73%	627,448	108,934,828	73,633,240			67.59%	
	total 00354-Only: o 00354-Only / All	1,236,280	191,254,624	127,506,070	155		66.67% 0.930	595,291	100,413,102	68,185,739	169		67.91% 0.925	
naut	5 00554-Only / All						0.950						0.923	

Footnotes:

* Subtotal excluding only the discontinued plan MC 1500

** Subtotal excluding experience of *all* plans discontinued w/ 00354 policy form filing. *** Ratio of 7/1/10 (9/1/10) Rate Tables (M,37); Wtd Avg All Areas

Weighted Avgs using updated 00354 filing weights

Wtd Avg Ratio 00354 / 00028 for all Areas / Plans: vs Ratio Expected per Benefit Difference (Ambul) Benefit-Adjusted Relative Premium Level (00354 vs 000280)

Ratio
00354/
00028
1.032
<u>1.005</u>
1.027

Ratio***

Exhibit G-1 7/1/10 Rate Comparion by Policy Form Ratio 00354 / 00028 Rates

	7/1/10 Rate Table rates (now 9/1/10 Rates) M,37 (S. Age)									Ratio	
										Wtd.	00354 /
	<u>RA1</u>	<u>RA2</u>	<u>RA3</u>	<u>RA4</u>	<u>RA5</u>	<u>RA6</u>	<u>RA7</u>	<u>RA8</u>	<u>RA9</u>	Avg.	00028
00028 - \$0 (First Dollar 30 – version 07012008);	207	251	226	245	278	271	237	237	241	243	
00354 - \$0 (First Dollar 30 – version 07012009);	221	234	204	251	273	279	217	254	230	244	1.004
00028 - \$0 (First Dollar 40 - version 07012008);	156	191	172	187	211	206	181	180	183	184	
00354 - \$0 (First Dollar 40 – version 07012009);	167	178	156	191	208	213	165	194	175	185	1.005
00028 - \$2,500 (MC 2,500 plan - version 07012008);	147	178	161	174	197	193	170	170	171	173	
00354 - \$2,500 (MC 2,500 plan – version 07012009);	157	167	146	179	195	198	155	181	164	174	1.005
00028 - \$5,000 (MC 5,000 plan - version 07012008);	96	117	106	116	130	128	112	112	113	114	
00354 - \$5,000 (MC 5,000 plan - version 07012009);	112	119	106	130	141	144	112	131	118	125	1.099
00028 - \$1,500 (MC Value 1,500 plan – version 07012008);	136	164	148	160	182	177	155	155	157	159	
00354 - \$1,500 (MC Value 1,500 plan – version 07012009);	145	153	134	165	179	182	142	166	152	160	1.005
00028 - \$2,500 (MC Value 2,500 plan - version 07012008);	107	130	117	127	144	141	123	123	125	126	
00354 - \$2,500 (MC Value 2,500 plan – version 07012009);	115	123	107	131	142	146	113	132	120	127	1.011
00028 - \$5,000 (MC Value 5,000 plan – version 07012008);	90	111	100	109	122	120	105	105	106	107	
00354 - \$5,000 (MC Value 5,000 plan – version 07012009);	98	105	91	112	121	124	96	112	101	108	1.011
00028 - \$8,000 (MC Value 8,000 plan – version 07012008);	65	80	71	78	88	87	75	75	76	77	
00354 - \$8,000 (MC Value 8,000 plan – version 07012009);	71	76	65	81	88	91	69	81	74	79	1.020
00028 - \$3,000 (High Deductible MC 3,000 - version 07012008);	134	161	147	159	180	175	154	154	155	157	
00354 - \$3,000 (High Deductible MC 3,000 - version 07012009);	144	152	133	164	177	181	141	165	148	159	1.009
00028 - \$5,000 (High Deductible MC 5,000 – version 07012008);	110	134	121	132	148	144	128	127	129	130	
00354 - \$5,000 (High Deductible MC 5,000 - version 07012009);	118	126	110	136	147	150	116	136	124	131	1.010
00028 - \$1,250 (Preventive and Hospital Care \$1,250 - version 0701)	2 99	119	108	117	133	129	113	113	114	116	
00354 - \$1,250 (Preventive and Hospital Care \$1,250 - version 0701)	2 106	113	98	121	131	134	104	121	110	117	1.011
00028 - \$3,000 (Preventive and Hospital Care \$3,000 - version 0701)	2 84	103	93	102	116	112	97	97	98	100	
00354 - \$3,000 (Preventive and Hospital Care \$3,000 - version 0701)		97	84	105	114	116	90	105	96	101	1.012
Wtd Avg All Plans: Based on 00354 Prem weights by plan in	base pe	eriod ex	perien	се							1.032
Based on 00354 Prem weights by plan in											1.033

Footnotes:

Prem Dist'n by Area (8/1/08 - 7/31/09): 21% 10% 7% 20% 11% 16% 8% 6% 1% 100% Note - in the above comparison of rates, for 00028 plans with both 5-year (SS) and single-age (SA) rates, the SA rates are used.
Exhibit G-2 7/1/09 Rate Comparion by Policy Form Ratio 00354 / 00028 Rates

		7/	1/09 Ra	ate Tal	ole rate	es l	M,37 (S	Single	Age)		Ratio
										Wtd.	00354 /
	<u>RA1</u>	<u>RA2</u>	<u>RA3</u>	<u>RA4</u>	<u>RA5</u>	<u>RA6</u>	<u>RA7</u>	<u>RA8</u>	<u>RA9</u>	<u>Avg.</u>	<u>00028</u>
00028 - \$0 (First Dollar 30 – version 07012008);	172	215	197	210	238	225	197	197	201	205	4 000
00354 - \$0 (First Dollar 30 – version 07012009);	181	210	193	201	233	231	203	203	206	206	1.003
00028 - \$0 (First Dollar 40 – version 07012008);	130	163	150	160	181	171	150	150	152	156	
00354 - \$0 (First Dollar 40 - version 07012008);	130	160	148	153	177	176	155	155	152	150	1.005
	157	100	110	155	177	170	155	155	107	107	
00028 - \$2,500 (MC 2,500 plan - version 07012008);	122	152	141	149	169	160	141	141	142	146	
00354 - \$2,500 (MC 2,500 plan – version 07012009);	129	150	138	143	166	164	145	145	147	147	1.005
00028 - \$5,000 (MC 5,000 plan - version 07012008);	80	100	93	99	111	106	93	93	94	96	
00354 - \$5,000 (MC 5,000 plan - version 07012009);	92	107	100	104	120	119	105	105	106	106	1.099
00028 - \$1,500 (MC Value 1,500 plan – version 07012008);	113	140	129	137	156	147	129	129	131	134	
00354 - \$1,500 (MC Value 1,500 plan - version 07012009);	119	137	127	132	153	151	133	133	136	135	1.005
00028 - \$2,500 (MC Value 2,500 plan – version 07012008);	89	111	102	109	123	117	102	102	104	106	
0023 - \$2,500 (MC Value 2,500 plan – version 07012008); 00354 - \$2,500 (MC Value 2,500 plan – version 07012009);	89 94	110	102	109	125	121	102	102	104	100	1.010
00334 - 52,500 (ivic v alue 2,500 plan – version 07012009),	94	110	101	105	121	121	100	100	108	107	1.010
00028 - \$5,000 (MC Value 5,000 plan – version 07012008);	75	95	87	93	104	100	87	87	88	90	
00354 - \$5,000 (MC Value 5,000 plan – version 07012009);	80	94	86	90	103	103	90	90	91	91	1.012
00028 - \$8,000 (MC Value 8,000 plan - version 07012008);	54	68	62	67	75	72	62	62	63	65	
00354 - \$8,000 (MC Value 8,000 plan - version 07012009);	58	68	62	65	75	75	65	65	66	66	1.021
00028 - \$3,000 (High Deductible MC 3,000 – version 07012008);	111	138	128	136	154	145	128	128	129	133	4 9 9 9
00354 - \$3,000 (High Deductible MC 3,000 – version 07012009);	118	136	126	131	151	150	132	132	133	134	1.009
00028 - \$5,000 (High Deductible MC 5,000 - version 07012008);	91	115	106	113	127	120	106	106	107	110	
00354 - \$5,000 (High Deductible MC 5,000 – version 07012008);	97	113	100	109	127	120	100	100	111	110	1.009
00554 \$5,000 (Ingli Deddetiole Me 5,000 Version 07012007),)1	115	104	10)	125	124	10)	10)	111	111	1.000
00028 - \$1,250 (Preventive and Hospital Care \$1,250 - version 0701	2 82	102	94	100	114	107	94	94	95	98	
00354 - \$1,250 (Preventive and Hospital Care \$1,250 - version 0701		101	93	97	112	111	97	97	99	99	1.012
00028 - \$3,000 (Preventive and Hospital Care \$3,000 - version 0701		88	81	87	99	93	81	81	82	84	
00354 - \$3,000 (Preventive and Hospital Care \$3,000 - version 0701	2 75	87	80	84	97	96	84	84	86	85	1.012
Wtd Avg All Plans: Based on 00354 Prem weights by plan in											1.032
Based on 00354 Prem weights by plan in	rate IIII	ig resul	omissio	ווע							1.033

Footnotes:

Prem Dist'n by Area (8/1/08 - 7/31/09): 21% 10% 7% 20% 11% 16% 8% 6% 1% 100% Note - in the above comparison of rates, for 00028 plans with both 5-year (SS) and single-age (SA) rates, the SA rates are used.

Exhibit R-1

Updated 7/12/10

Exhibit H Testing of Rate Relativities by Area Comparison by Policy Form

		7/	1/10 (9	9/1/10)	Rate	Male	e, Age	37			Area	Factors	Under	ying 7	/1/10 (9	9/1/10)	Rates	
											,	g final/ro		-			,	
	RA1	RA2	RA3	RA4	RA5	RA6	RA7	RA8	RA9	RA	1 RA	2 RA3	RA4	RA5	RA6	RA7	RA8	RA9
<u>00028</u>																		
SA-FD 30	207	251	226	245	278	271	237	237	241	0.	74 0.9	0 0.81	0.88	1.00	0.97	0.85	0.85	0.87
SA-FD 40	156	191	172	187	211	206	181	180	183	0.	74 0.9	0.82	0.89	1.00	0.98	0.86	0.85	0.87
SA-MC 2500	147	178	161	174	197	193	170	170	171	0.	75 0.9	0 0.82	0.88	1.00	0.98	0.86	0.86	0.87
SA-MC 5000	96	117	106	116	130	128	112	112	113	0.	74 0.9	0 0.82	0.89	1.00	0.98	0.86	0.86	0.87
SA-Value 1500	136	164	148	160	182	177	155	155	157	0.	75 0.9	0 0.81	0.88	1.00	0.97	0.85	0.85	0.86
SA-Value 2500	107	130	117	127	144	141	123	123	125	0.	74 0.9	0 0.81	0.88	1.00	0.98	0.85	0.85	0.87
SA-Value 5000	90	111	100	109	122	120	105	105	106	0.	74 0.9	0.82	0.89	1.00	0.98	0.86	0.86	0.87
SA-Value 8000	65	80	71	78	88	87	75	75	76	0.	74 0.9	0.81	0.89	1.00	0.99	0.85	0.85	0.86
SA-HDHP 3000	134	161	147	159	180	175	154	154	155	0.	74 0.8	9 0.82	0.88	1.00	0.97	0.86	0.86	0.86
SA-HDHP 5000	110	134	121	132	148	144	128	127	129	0.	74 0.9	0.82	0.89	1.00	0.97	0.86	0.86	0.87
SA-PHC 1250	99	119	108	117	133	129	113	113	114	0.	74 0.8	9 0.81	0.88	1.00	0.97	0.85	0.85	0.86
SA-PHC 3000	84	103	93	102	116	112	97	97	98	0.	72 0.8	9 0.80	0.88	1.00	0.97	0.84	0.84	0.84
									Avg	: 0.	74 0.9	0 0.81	0.88	1.00	0.98	0.85	0.85	0.86
<u>00354</u>																		
First Dollar 30 - 7/1/09	221	234	204	251	273	279	217	254	230	0.	81 0.8	6 0.75	0.92	1.00	1.02	0.79	0.93	0.84
First Dollar 40 - 7/1/09	167	178	156	191	208	213	165	194	175	0.	80 0.8	6 0.75	0.92	1.00	1.02	0.79	0.93	0.84
MC 2500 - 7/1/09	157	167	146	179	195	198	155	181	164	0.	81 0.8	6 0.75	0.92	1.00	1.02	0.79	0.93	0.84
MC 3500 - 7/1/09	129	137	121	149	161	166	128	150	136	0.	80 0.8	5 0.75	0.93	1.00	1.03	0.80	0.93	0.84
MC 5000 - 7/1/09	112	119	106	130	141	144	112	131	118	0.	79 0.8	4 0.75	0.92	1.00	1.02	0.79	0.93	0.84
MC 7500 - 7/1/09	89	95	83	102	110	114	89	104	94	0.	81 0.8	6 0.75	0.93	1.00	1.04	0.81	0.95	0.85
Value 1500 - 7/1/09	145	153	134	165	179	182	142	166	152	0.	81 0.8	5 0.75	0.92	1.00	1.02	0.79	0.93	0.85
Value 2500 - 7/1/09	115	123	107	131	142	146	113	132	120	0.	81 0.8	0.75	0.92	1.00	1.03	0.80	0.93	0.85
Value 5000 - 7/1/09	98	105	91	112	121	124	96	112	101	0.	81 0.8	0.75	0.93	1.00	1.02	0.79	0.93	0.83
Value 8000 - 7/1/09	71	76	65	81	88	91	69	81	74	0.	81 0.8	6 0.74	0.92	1.00	1.03	0.78	0.92	0.84
High Ded MC 3000 (HSA Compat) - 7/1/09	144	152	133	164	177	181	141	165	148	0.	81 0.8	6 0.75		1.00	1.02	0.80	0.93	0.84
High Ded MC 5000 (HSA Compat) - 7/1/09	118	126	110	136	147	150	116	136	124	0.				1.00	1.02	0.79	0.93	0.84
Prevent. & Hosp Care 1250 - 7/1/09	106	113	98	121	131	134	104	121	110	0.				1.00	1.02	0.79	0.92	0.84
Prev & Hosp Care 3000 (HSA Compat) - 7/1		97	84	105	114	116	90	105	96		80 0.8			1.00	1.02	0.79	0.92	0.84
MC 2500 with Limited Rx - 7/1/09	148	157	137	169	183	187	146	171	154	0.				1.00	1.02	0.80	0.93	0.84
MC 5000 with Limited Rx - 7/1/09	102	109	96	119	129	132	102	120	108	0.				1.00	1.02	0.79	0.93	0.84
MC 6500 - 7/1/09	110	117	102	126	137	140	109	127	116		80 0.8			1.00	1.02	0.80	0.93	0.85
MC 750 with CY Max - 7/1/09	212	226	197	242	263	268	209	245	221	0.						0.79	0.93	0.84
MC 1500 with CY Max - 7/1/09	193	205	179	220	239	244	190	222	201	0.				1.00	1.02	0.79	0.93	0.84
MC 2500 with CY Max - 7/1/09	143	152	133	162	176	180	141	165	148	0.				1.00	1.02	0.80	0.94	0.84
									Avg	-					1.02	0.79	0.93	0.84
00339									5									
MC 3500 - v7012010	170	170	148	179	197	211	165	206	176	0.	86 0.8	6 0.75	0.91	1.00	1.07	0.84	1.05	0.89
MC 5000 - v7012010	145	145	126	153	168	180	141	176	150	0.	86 0.8	6 0.75	0.91	1.00	1.07	0.84	1.05	0.89
Value 2500 with 3 O.V v7012010	107	107	93	113	124	133	104	130	111	0.	86 0.8	6 0.75	0.91	1.00	1.07	0.84	1.05	0.90
Value 8000 with 3 O.V v7012010	77	77	66	81	89	95	74	93	79	0.	87 0.8	0.74	0.91	1.00	1.07	0.83	1.04	0.89
Value 2500 with 5 O.V v7012010	111	111	96	117	128	138	108	135	115		87 0.8			1.00	1.08	0.84	1.05	0.90
Value 8000 with 5 O.V v7012010	81	81	70	85	94	101	79	98	84		86 0.8			1.00	1.07	0.84	1.04	0.89
High Ded MC 3500 (HSA) - v702010	113	113	98	119	131	140	110	137	117		86 0.8			1.00	1.07	0.84	1.05	0.89
High Ded MC 5500 (HSA) - v7012010	87	87	76	92	101	109	85	106	91		86 0.8			1.00	1.08	0.84	1.05	0.90
Prevent & Hosp Care 3000 (HSA) - v701201	67	67	58	71	77	83	65	81	69		87 0.8			1.00	1.08	0.84	1.05	0.90
MC 5000 with Limited Rx - v7012010	135	135	117	143	157	168	131	164	140		86 0.8			1.00	1.07	0.83	1.04	0.89
MC 6500 - v7012010	142	142	123	150	164	176	138	172	147		87 0.8			1.00	1.07	0.84	1.05	0.90
MC 7500 with Unlim PC + Dent - v7012010	84	84	73	89	98	105	82	103	88		86 0.8			1.00	1.07	0.84	1.05	0.90
		51							Avg					1.00	1.07	0.84	1.05	0.89
											•							

Exh I Testing of Actual vs Expected Premium Rate Increase by Plan (7/1/10 vs 7/1/09) 00354 & 00028 Rates

EXPECTED RATE INCREASES:

Rating Factor for Area Factor Changes, 7/1/10:	00028:	1.026	0.997	0.976	0.996	0.996	1.026	1.026	1.025	1.024	1.010
	00354:	1.040	0.950	0.900	1.065	1.000	1.030	0.910	1.065	0.950	1.011
Expected Rate Increase, 7/1/10 *	00028:	20.3%	16.9%	14.5%	16.8%	16.8%	20.3%	20.3%	20.2%	20.1%	18.5%
(incl base rate incr of 17.3% & area factor adj)	00354:	22.0%	11.4%	5.6%	24.9%	17.3%	20.8%	6.7%	24.9%	11.4%	18.5%

ACTUAL RATE INCREASES (incl.Prem rounding):	Per	rcentage	Increas	se in 7/1/	/10 vs 7/	1/09 R at	e Table	M,37	(Single A	(aligned by a second se
										Wtd.
	<u>RA1</u>	<u>RA2</u>	<u>RA3</u>	<u>RA4</u>	<u>RA5</u>	<u>RA6</u>	<u>RA7</u>	<u>RA8</u>	<u>RA9</u>	Avg.
00028 - \$0 (First Dollar 30 – version 07012008);	20.3%	16.7%	14.7%	16.7%	16.8%	20.4%	20.3%	20.3%	19.9%	18.4%
00354 - \$0 (First Dollar 30 – version 07012009);	22.1%	11.4%	5.7%	24.9%	17.2%	20.8%	6.9%	25.1%	11.7%	18.5%
00028 - \$0 (First Dollar 40 – version 07012008);	20.0%	17.2%	14.7%	16.9%	16.6%	20.5%	20.7%	20.0%	20.4%	18.4%
00354 - \$0 (First Dollar 40 – version 07012009);	21.9%	11.3%	5.4%	24.8%	17.5%	21.0%	6.5%	25.2%	11.5%	18.5%
00028 \$2,500 (MC 2,500 plan version 07012008);	20.5%	17 10/	14.20/	16 90/	16 60/	20 60/	20 60/	20.60	20.40/	18.5%
00028 - \$2,500 (MC 2,500 plan – version 07012008);		17.1%	14.2%	16.8%	16.6%	20.6%	20.6%	20.6%		
00354 - \$2,500 (MC 2,500 plan – version 07012009);	21.7%	11.3%	5.8%	25.2%	17.5%	20.7%	6.9%	24.8%	11.6%	18.5%
00028 - \$5,000 (MC 5,000 plan – version 07012008);	20.0%	17.0%	14.0%	17.2%	17.1%	20.8%	20.4%	20.4%	20.2%	18.5%
00354 - \$5,000 (MC 5,000 plan - version 07012009);	20.0%	11.2%	6.0%	25.0%	17.5%	20.0%	20.4 <i>%</i> 6.7%		11.3%	18.5%
00554 - \$5,000 (We 5,000 plan - Version 07012007),	21.770	11.270	0.070	25.070	17.570	21.070	0.770	24.070	11.570	10.270
00028 - \$1,500 (MC Value 1,500 plan – version 07012008);	20.4%	17.1%	14.7%	16.8%	16.7%	20.4%	20.2%	20.2%	19.8%	18.4%
00354 - \$1,500 (MC Value 1,500 plan – version 07012009);	21.8%	11.7%	5.5%	25.0%	17.0%	20.5%	6.8%	24.8%		18.4%
······································					, .					
00028 - \$2,500 (MC Value 2,500 plan – version 07012008);	20.2%	17.1%	14.7%	16.5%	17.1%	20.5%	20.6%	20.6%	20.2%	18.5%
00354 - \$2,500 (MC Value 2,500 plan – version 07012009);	22.3%	11.8%	5.9%	24.8%	17.4%	20.7%	6.6%	24.5%	11.1%	18.5%
00028 - \$5,000 (MC Value 5,000 plan – version 07012008);	20.0%	16.8%	14.9%	17.2%	17.3%	20.0%	20.7%	20.7%	20.5%	18.5%
00354 - \$5,000 (MC Value 5,000 plan – version 07012009);	22.5%	11.7%	5.8%	24.4%	17.5%	20.4%	6.7%	24.4%	11.0%	18.4%
00028 - \$8,000 (MC Value 8,000 plan – version 07012008);	20.4%	17.6%	14.5%	16.4%	17.3%	20.8%	21.0%	21.0%	20.6%	18.7%
00354 - \$8,000 (MC Value 8,000 plan – version 07012009);	22.4%	11.8%	4.8%	24.6%	17.3%	21.3%	6.2%	24.6%	12.1%	18.5%
			1100	1 - 0	1 - 0					10 (0)
00028 - \$3,000 (High Deductible MC 3,000 – version 07012008);	20.7%		14.8%	16.9%	16.9%	20.7%	20.3%	20.3%		18.6%
00354 - \$3,000 (High Deductible MC 3,000 – version 07012009);	22.0%	11.8%	5.6%	25.2%	17.2%	20.7%	6.8%	25.0%	11.3%	18.6%
00028 for 000 (High Datastitle MC 5 000 correction 07012008).	20.00/	16 50/	14.20/	16.90/	16 50	20.00/	20.80/	10.00/	20 60/	10 40/
00028 - \$5,000 (High Deductible MC 5,000 – version 07012008);	20.9%		14.2%	16.8%	16.5%	20.0%	20.8%	19.8%		18.4%
00354 - \$5,000 (High Deductible MC 5,000 – version 07012009);	21.6%	11.5%	5.8%	24.8%	17.6%	21.0%	6.4%	24.8%	11./%	18.5%
00028 - \$1,250 (Preventive and Hospital Care \$1,250 – version 07012	20.7%	16.7%	14.9%	17.0%	16.7%	20.6%	20.2%	20.2%	20.0%	18.5%
00028 - \$1,250 (Preventive and Hospital Care \$1,250 - version 07012) 00354 - \$1,250 (Preventive and Hospital Care \$1,250 - version 07012)	20.7%	10.7%	5.4%	24.7%	10.7%	20.0%	7.2%		20.0% 11.1%	18.3% 18.4%
0000 ± -1200 (1 reventive and mospital care $1200 \pm 000000000000000000000000000000000$	21.070	11.770	J.470	∠ 1 ./70	17.070	20.770	1.270	∠-+./70	11.170	10.4 /0
00028 - \$3,000 (Preventive and Hospital Care \$3,000 – version 07012	20.0%	17.0%	14.8%	17.2%	17.2%	20.4%	19.8%	19.8%	19.5%	18.5%
00354 - \$3,000 (Preventive and Hospital Care \$3,000 - version 07012)		11.5%	5.0%	25.0%	17.5%	20.4%	7.1%	25.0%		18.4%
	21.070	11.070	2.070	20.070	1,10,0	20.070	,,0	_0.070	11.070	2001/0

Exhibit J Testing of 2010 Rate Development Calculations per 00028, 00354 & 00339 Filings AHP Calculated vs Actual Rates, 7/1/10

					nt of 7/1/1	()			
					Value 250	-			
	RA1	RA2	RA3	RA4	RA5	RA6	RA7	RA8	RA9
<u>00028</u>									
Calculated Rate:									
00028 SA-Value 2500, 7/1/09	\$89	\$111	\$102	\$109	\$123	\$117	\$102	\$102	\$104
Trend	1.173	1.173	1.173	1.173	1.173	1.173	1.173	1.173	1.173
Area Factor Change (factor)	1.026	0.997	0.976	0.996	0.996	1.026	1.026	1.025	1.024
00028 SA-Value 2500, 7/1/10	\$107	\$130	\$117	\$127	\$144	\$141	\$123	\$123	\$125
vs. Actual 7/1/10 Rate	\$107	\$130	\$117	\$127	\$144	\$141	\$123	\$123	\$125
Difference	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
00354									
Calculated Rate:									
00354-Value 2500, 7/1/09	\$94	\$110	\$101	\$105	\$121	\$121	\$106	\$106	\$108
Trend	1.173	1.173	1.173	1.173	1.173	1.173	1.173	1.173	1.173
Area Factor Change (factor)	1.040	0.950	0.900	1.065	1.000	1.030	0.910	1.065	0.950
00354-Value 2500, 7/1/10	\$115	\$123	\$107	\$131	\$142	\$146	\$113	\$132	\$120
vs. Actual 7/1/10 Rate	\$115	\$123	\$107	\$131	\$142	\$146	\$113	\$132	\$120
Difference	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	ΨŬ	ψU	ψū	ψU	ψū	ψū	ψU	ψU	ΨŬ
<u>00339</u>									
Calculated Rate:									
00354-Value 2500, 7/1/09	\$94	\$110	\$101	\$105	\$121	\$121	\$106	\$106	\$108
Benefit Adj (Ambul to \$10k)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
Trend (factor)	12.8%	12.8%	12.8%	12.8%	12.8%	12.8%	12.8%	12.8%	12.8%
Pricing Adj (factor)	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%	2.2%
Ben. Adj to 00339-Value 2500 w/ 3 OV	0.8665	0.8665	0.8665	0.8665	0.8665	0.8665	0.8665	0.8665	0.8665
Subtotal	\$97	\$113	\$104	\$108	\$124	\$124	\$109	\$109	\$111
Addi'l 00339 Area Factor	1.110	0.950	0.900	1.050	1.000	1.080	0.960	1.200	1.000
00339-Value 2500, 3 OV, 7/1/10	\$107	\$107	\$93	\$113	\$124	\$133	\$104	\$130	\$111
vs. Actual 7/1/10 Rate	\$107	\$107	\$93	\$113	\$124	\$133	\$104	\$130	\$111
Difference	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	•		•		•	•	•	·	•

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811 705 1516 1063 957 1768

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Exhibit K-1

Base

Area Total

Female Couple Ch(ren) Ch(ren) Family

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Updated	d 7/22/10						Testing		xhibit I hcrease		ae & Ti	er		
							-			Rated P	-			
-	Tested A	rea an	d Plan		1									
Rating A	Area (1-9)			1			Minimu	um % Ind	crease:		20%		Expected	ed Incr:
•	9-30 for S	,		19				ium % In			21%			
PlanCo	de SA-FE	D 30					Simple	e Avg %	Increase	e	21%	1		
		Ne	ew Rat	es, 7/1/	′10				Old Rate	es, 7/1/0	9]	
	Single	Single		Male &	Fem &		Single	Single		Male &	Fem &		Single	Single
Age	<u>Male</u>	-	Couple	Ch(ren)		<u>Family</u>	<u>Male</u>	<u>Female</u>	<u>Couple</u>	Ch(ren)	Ch(ren)	Family	Male	<u>Female</u> C
0	394	394	788	646	646	1040	327	327	654	535	535	862	20%	20%
1	236	236	472	488	488	724	196	196	392	404	404	600	20%	20%
2	126	126	252	378	378	504	104	104	208	312	312	416	21%	21%
3	126	126	252	378	378	504	104	104	208	312	312	416	21%	21%
4	126	126	252	378	378	504	104	104	208	312	312	416	21%	21%
5	126	126	252	378	378	504	104	104	208	312	312	416	21%	21%
6	126	126	252	378	378	504	104	104	208	312	312	416	21%	21%
7	126	126	252	378	378	504	104	104	208	312	312	416	21%	
8	126	126	252	378	378	504	104	104	208	312	312	416	21%	
9	126	126	252	378	378	504	104	104	208	312	312	416	21%	
10	126	126	252	378	378	504	104	104	208	312	312	416	21%	
11	126	126	252	378	378	504	104	104	208	312	312	416	21%	
12	126	126	252	378	378	504	104	104	208	312	312	416	21%	
13	126	126	252	378	378	504	104	104	208	312	312	416	21%	
14	126	126	252	378	378	504	104	104	208	312	312	416	21%	
15	126	126	252	378	378	504	104	104	208	312	312	416	21%	
16	126	126	252	378	378	504	104	104	208	312	312	416	21%	
17	126	126	252	378	378	504	104	104	208	312	312	416	21%	
18	126	126	252	378	378	504	104	104	208	312	312	416	21%	
19 20	139 141	184 191	323 332	391 393	436 443	575 584	116 117	152 158	268 275	324 325	360 366	476 483	20% 21%	
20 21	141	191	332 339	393 394	443 449	504 591	117	163	275	325 326	300 371	463 489	21%	
21	142	202	339 347	394 397	449 454	599	121	168	289	320 329	376	409 497	20%	21%
22	143		354	400	454 458	606	121	171	209	329	370	497 502	20%	20%
23 24	140	206 211	362	400 403	458 463	608 614	123	175	294 301	334	383	502 509	20%	20% 21%
24 25	151	211	362 369	403 406	463 467	621	120	175	307	336	383 387	509 515	20%	
25 26	154	215	309 377	408 409	407 472	629	120	183	313	338	307 391	515	20%	
20 27	160	220	385	409	472 477	629 637	130	187	320	330 341	395	521	21%	20%
28	160	223	402	412	485	654	133	194	335	349	402	528 543	20%	20%
20 29	178	233 241	402 419	421	485 493	671	141	201	335 349	349 356	402	543 557	20%	20%
29 30	178	250	419	430 439	493 502	689	148	201	363	363	409	571	20%	
31	196	258	454	448	502 510	706	163	200	378	371	423	586	21%	
32	205	267	472	457	519	724	170	222	392	378	430	600	20%	
33	205	272	478	458	524	730	170	226	396	378	434	604	21%	
34	206	278	484	458	530	736	170	231	402	379	439	610	20%	
35	206	284	490	458	536	742	171	236	407	379	444	615	20%	
36	200	290	497	459	542	749	171	240	411	379	448	619	20%	21%
37	207	296	503	459	548	755	172	245	417	380	453	625	20.3%	21%
38	213	302	515	465	554	767	177	251	428	385	459	636	20%	20%
39	220	308	528	472	560	780	183	256	439	391	464	647	20%	20%
40	226	315	541	478	567	793	188	262	450	396	470	658	20%	20%
41	233	321	554	485	573	806	194	266	460	402	474	668	20%	21%
42	239	327	566	491	579	818	199	272	471	407	480	679	20%	
43	264	334	598	516	586	850	219	278	497	427	486	705	21%	
44	288	341	629	540	593	881	239	283	522	447	491	730	21%	
45	312	348	660	564	600	912	259	289	548	467	497	756	20%	
46	336	355	691	588	607	943	279	294	573	487	502	781	20%	
47	360	361	721	612	613	973	299	300	599	507	508	807	20%	20%
48	369	379	748	621	631	1000	306	314	620	514	522	828	21%	21%
40	270	206	775	621	640	1007	214	220	644	500	E 20	050	210/	200/

	206	272	478	458	524	730	170	226	396	378	434	604	21%	20%	21%	21%	21%	21%
	206	278	484	458	530	736	171	231	402	379	439	610	20%	20%	20%	21%	21%	21%
	206	284	490	458	536	742	171	236	407	379	444	615	20%	20%	20%	21%	21%	21%
_	207	290	497	459	542	749	171	240	411	379	448	619	21%	21%	21%	21%	21%	21%
	207	296	503	459	548	755	172	245	417	380	453	625	20.3%	21%	21%	21%	21%	21%
	213	302	515	465	554	767	177	251	428	385	459	636	20%	20%	20%	21%	21%	21%
	220	308	528	472	560	780	183	256	439	391	464	647	20%	20%	20%	21%	21%	21%
	226	315	541	478	567	793	188	262	450	396	470	658	20%	20%	20%	21%	21%	21%
	233	321	554	485	573	806	194	266	460	402	474	668	20%	21%	20%	21%	21%	21%
	239	327	566	491	579	818	199	272	471	407	480	679	20%	20%	20%	21%	21%	20%
	264	334	598	516	586	850	219	278	497	427	486	705	21%	20%	20%	21%	21%	21%
	288	341	629	540	593	881	239	283	522	447	491	730	21%	20%	20%	21%	21%	21%
	312	348	660	564	600	912	259	289	548	467	497	756	20%	20%	20%	21%	21%	21%
	336	355	691	588	607	943	279	294	573	487	502	781	20%	21%	21%	21%	21%	21%
	360	361	721	612	613	973	299	300	599	507	508	807	20%	20%	20%	21%	21%	21%
	369	379	748	621	631	1000	306	314	620	514	522	828	21%	21%	21%	21%	21%	21%
	379	396	775	631	648	1027	314	330	644	522	538	852	21%	20%	20%	21%	20%	21%
	388	414	802	640	666	1054	323	344	667	531	552	875	20%	20%	20%	21%	21%	20%
	397	431	828	649	683	1080	330	358	688	538	566	896	20%	20%	20%	21%	21%	21%
	407	449	856	659	701	1108	338	373	711	546	581	919	20%	20%	20%	21%	21%	21%
	434	456	890	686	708	1142	360	379	739	568	587	947	21%	20%	20%	21%	21%	21%
	460	463	923	712	715	1175	382	385	767	590	593	975	20%	20%	20%	21%	21%	21%
	487	470	957	739	722	1209	405	391	796	613	599	1004	20%	20%	20%	21%	21%	20%
	514	478	992	766	730	1244	427	396	823	635	604	1031	20%	21%	21%	21%	21%	21%
	541	485	1026	793	737	1278	449	402	851	657	610	1059	20%	21%	21%	21%	21%	21%
	563	519	1082	815	771	1334	468	430	898	676	638	1106	20%	21%	20%	21%	21%	21%
	585	553	1138	837	805	1390	486	459	945	694	667	1153	20%	20%	20%	21%	21%	21%
	607	587	1194	859	839	1446	504	487	991	712	695	1199	20%	21%	20%	21%	21%	21%
	629	621	1250	881	873	1502	522	516	1038	730	724	1246	20%	20%	20%	21%	21%	21%
	651	655	1306	903	907	1558	541	544	1085	749	752	1293	20%	20%	20%	21%	21%	20%
	704	672	1376	956	924	1628	584	557	1141	792	765	1349	21%	21%	21%	21%	21%	21%

Exhibit K-2 Testing Rate Increases by Age & Tier Test 5-Yr Age Banded Plans (SS and FD)

	Testec	l Area a	nd Plan	1								_						
Rating	Area (1	-9)		9			Minimu	um % In	crease:		20%		Expect	ed Incr:		Base	1.173	
Plan (1	1-18 for	SS or F	D)	18			Maxim	um % Ir	ncrease	:	21%					Area	1.024	
PlanCo	FD-FD	0 40 - 3/	1/08		-		Simple	e Avg %	Increas	se	20%	-				Total	20%	
			New	Rates					Old	Rates					% Inc	rease		
	ļ			riatoo					010	latoo					<i>,</i> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
	Single	Single		Male &	Fem &		Single	Single		Male &	Fem &		Single	Single		Male &	Fem &	
Age	Male	Female	<u>Couple</u>	Ch(ren)	Ch(ren)	<u>Family</u>	Male	Female	<u>Couple</u>	Ch(ren)	Ch(ren)	<u>Family</u>	Male	<u>Female</u>	<u>Couple</u>	Ch(ren)	Ch(ren)	<u>Family</u>
0	246	246	492	442	442	688	205	205	410	369	369	574	20%	20%	20%	20%	20%	20%
1	148	148	296	344	344	492	123	123	246	287	287	410	20%	20%	20%	20%	20%	20%
2-18	98	98	196	294	294	392	82	82	164	246	246	328	20%	20%	20%	20%	20%	20%
19-24	105	148	253	301	344	449	87	123	210	251	287	374	21%	20%	20%	20%	20%	20%
25-29	119	169	288	315	365	484	99	141	240	263	305	404	20%	20%	20%	20%	20%	20%
30-34	138	184	322	334	380	518	115	153	268	279	317	432	20%	20%	20%	20%	20%	20%
35-39	161	196	357	357	392	553	134	163	297	298	327	461	20.1%	20%	20%	20%	20%	20%
40-44	192	214	406	388	410	602	160	178	338	324	342	502	20%	20%	20%	20%	20%	20%
45-49	238	229	467	434	425	663	198	191	389	362	355	553	20%	20%	20%	20%	20%	20%
50-54	306	259	565	502	455	761	255	216	471	419	380	635	20%	20%	20%	20%	20%	20%
55-59	398	311	709	594	507	905	331	259	590	495	423	754	20%	20%	20%	20%	20%	20%
60-64	560	395	955	756	591	1151	466	329	795	630	493	959	20%	20%	20%	20%	20%	20%
65+	598	442	1040	794	638	1236	498	368	866	662	532	1030	20%	20%	20%	20%	20%	20%

Exhibit L LLR Scenario Testing for PF-00354 Assumptions by Scenario

			Scena						Scena			
		_	N 1 <i>i</i>	Relative	;			_	N 1 <i>i</i>	Relative	•	
		Prem	Net	\$Prem		Orig.		Prem	Net	\$Prem		Orig.
		Rate	Prem	from	Normal	00354		Rate	Prem	from	Normal	00339
	Policy	Incr.	Lapse	New	Clms	Clms	Policy	Incr.	Lapse	New	Clms	Clms
Year	Lapse	(Trend)	by Yr	Sales	Trend	Dur.	Lapse	(Trend)	by Yr	Sales	Trend	Dur.
1				1000		0.73				1000		0.78
2	35%	18.5%	23%	1000	12.8%	0.82	35%	18.5%	23%	1000	12.8%	0.81
3	35%	12.8%	26%	0	12.8%	0.90	35%	12.8%	26%	0	12.8%	0.91
4	35%	12.8%	26%	0	12.8%	0.96	35%	12.8%	26%	0	12.8%	0.95
5	35%	12.8%	26%	0	12.8%	1.00	35%	12.8%	26%	0	12.8%	1.00
6	35%	12.8%	26%	0	12.8%	1.03	35%	12.8%	26%	0	12.8%	1.02
7	35%	12.8%	26%	0	12.8%	1.07	35%	12.8%	26%	0	12.8%	1.06
8	35%	12.8%	26%	0	12.8%	1.12	35%	12.8%	26%	0	12.8%	1.10
9	35%	12.8%	26%	0	12.8%	1.12	35%	12.8%	26%	0	12.8%	1.10
10	35%	12.8%	26%	0	12.8%	1.12	35%	12.8%	26%	0	12.8%	1.10
	Discount	Rate:			5%		Discount	Rate:			5%	
	Add'l Mo'	s Dscnt fo	r Clms:		0.5		Add'l Mo'	s Dscnt for	· Clms:		0.5	
	Year-1 S	tarting LR:			60.1%		Year-1 St	tarting LR:			62.2%	
			nario 1A is rio 1, exce						nario 2A is rio 2, exce			
			010) Pren of 1% a	nium rea					010) Prem of 3.1% a	nium rec		

Notes:

AHP Modeling of Policy Lapse rates & Claims Duration factors is applied by policy duration. AHP Modeling of premium rate increases & normal claims trend is applied by projection year Assumed policy lapse rates and rate increases are applied at policy anniversary.

Exhibit M-1 Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) Assumptions from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 60.1% 60% 978 1 0.73 1,000 1,000 601 978 587 978 587 60.0% 1,000 601 978 587 587 60.0% 1 2 35% 0.82 2 1.000 18.5% 12.8% 773 497 64.3% 720 462 1.698 1.049 61.8% 1.773 1.069 60% 1.651 994 2.629 1,581 60.1% 3 35% 0 12.8% 568 504 1,404 1,304 874 67% 774 3,786 2,355 62.2% 0.90 3 12.8% 401 70.5% 355 2,202 63.8% 1,157 4 35% 0.96 4 0 12.8% 12.8% 418 313 74.9% 353 264 2,555 1,668 65.3% 959 695 72% 810 586 4,596 2,940 64.0% 0 3.373 65.3% 5 35% 1.00 5 12.8% 12.8% 308 241 78.3% 247 193 2.802 1.861 66.4% 706 539 76% 568 433 5.163 6 35% 1.03 6 0 12.8% 12.8% 226 182 80.5% 173 139 2,976 2,000 67.2% 411 79% 398 315 5,561 3,688 66.3% 519 7 0 35% 1.07 7 12.8% 12.8% 166 139 83.4% 121 101 3.097 2,102 67.9% 382 312 82% 279 227 5.840 3,915 67.0% 8 35% 8 0 12.8% 122 107 2,176 68.4% 281 239 85% 6,035 4,081 67.6% 1.12 12.8% 87.3% 85 74 3,182 195 166 9 35% 1.12 9 0 12.8% 12.8% 90 79 87.3% 60 52 3,242 2,228 68.7% 207 180 87% 137 119 6,172 4,200 68.1% 0 2.264 87% 4.284 68.3% 10 35% 10 12.8% 12.8% 66 58 87.3% 42 36 3.284 68.9% 152 133 96 83 6.267 1.12 0 2,290 4,342 68.5% 35% 12.8% 12.8% 49 43 87.3% 29 3,313 69.1% 112 98 87% 67 58 6,335 11 1.12 11 25 0 12 35% 1.12 12 12.8% 12.8% 36 31 87.3% 20 18 3.333 2.307 69.2% 82 72 87% 47 41 6,382 4,383 68.7% 13 35% 13 0 12.8% 12.8% 26 23 87.3% 3,348 2,320 69.3% 60 53 87% 33 29 6,415 4,412 68.8% 1.12 14 13 14 35% 14 0 12.8% 12.8% 19 17 87.3% 10 9 3.358 2,329 69.3% 44 39 87% 23 20 6,438 4,432 68.8% 1.12 0 7 2,335 87% 15 35% 12.8% 12.8% 87.3% 6 3.365 33 29 16 6,454 4,446 68.9% 1.12 15 14 12 69.4% 14 0 16 35% 1.12 16 12.8% 12.8% 10 9 87.3% 5 4 3,370 2,339 69.4% 24 21 87% 11 10 6,465 4,456 68.9% 0 7 3,373 2,342 7 6,473 17 35% 1.12 17 12.8% 12.8% 8 87.3% 3 3 69.4% 18 15 87% 8 4,463 68.9% 35% 0 6 2 3,376 2,344 87% 6 5 6,479 18 1.12 18 12.8% 12.8% 5 87.3% 2 69.4% 13 11 4,467 69.0% 19 35% 19 0 12.8% 12.8% 4 4 87.3% 2 3,377 2,346 69.5% 10 8 87% 4 3 6,482 4,471 69.0% 1.12 1 20 35% 1.12 20 0 12.8% 12.8% 3 3 87.3% 1 1 3.379 2.347 69.5% 7 6 87% 3 2 6.485 4.473 69.0% 2 2 35% 21 0 12.8% 12.8% 2 87.3% 1 3,379 2,347 5 5 87% 2 6,487 4,475 69.0% 21 1.12 1 69.5% 22 35% 22 0 2 3,380 2,348 4 87% 4,476 1.12 12.8% 12.8% 1 87.3% 1 1 69.5% 3 1 1 6,488 69.0% 23 0 2,348 3 2 23 35% 1.12 12.8% 12.8% 1 1 87.3% 0 0 3,380 69.5% 87% 1 1 6,489 4,477 69.0% 24 35% 24 0 12.8% 12.8% 1 1 87.3% 0 0 3,381 2,349 69.5% 2 2 87% 1 1 6,490 4,477 69.0% 1.12 0 2 0 25 35% 1.12 25 12.8% 12.8% 1 0 0 3.381 2.349 69.5% 87% 0 4.478 69.0% 1 87.3% 1 6.491 **Present Value Basis Present Value Basis** (before present values) (before present values) **Total All Years** 3,921 2,777 71% 3,381 2,349 APV LLR: 69.5% 7700 5420 70% 6491 4478 APV LLR: 69.0%

Scenario 1

Exhibit M-1A Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation

Scenario 1A

(with 1% Prem Rate Reduction)

	D					. Year																
	Duratior	nal		\$Prem	Prem				Sing	le Cohor	t of N.Sa	les				Cumu	lative Ba	ased On N	ew Sales I	During Yrs	s 1-10	
	Assumpti	ons		from	Rate	Normal	Proj An	nts (\$)	Undisc.		Presen	t Values	(APV)		Proj A	mts (\$)	Undisc.		Presen	t Values (A	NPV)	
Pol.	Policy	Clms	Proj	New	Incr.	Clms	Earned	Inc'd	Inc'd	Annual	Amts	C	umulative	_	Earned	Inc'd	Inc'd	Annual	Amts	С	umulative	
Dur	Lapse	Dur.	Year	Sales	(Trend)	Trend	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR
								г														
1		0.73	1	1,000			1,000	601	60.1%	978	587	978	587	60.0%	1,000		60%	978	587	978	587	60.0%
2	35%	0.82	2	1,000	17.3%	12.8%	765	497	65.0%	712	462	1,690	1,049	62.0%	1,765	,	61%	1,644	999	2,622	1,586	60.5%
3	35%	0.90	3	0	12.8%	12.8%	563	401	71.2%	499	355	2,190	1,404	64.1%	1,298		68%	1,152	778	3,773	2,364	62.7%
4	35%	0.96	4	0	12.8%	12.8%	414	313	75.7%	350	264	2,539	1,668	65.7%	955		73%	807	589	4,580	2,953	
5	35%	1.00	5	0	12.8%	12.8%	305	241	79.1%	245	193	2,784	1,861	66.8%	703		77%	565	435	5,145	3,388	65.9%
6	35%	1.03	6	0	12.8%	12.8%	224	182	81.3%	172	139	2,956	2,000	67.7%	517	[′] 414	80%	396	316	5,541	3,705	66.9%
7	35%	1.07	7	0	12.8%	12.8%	165	139	84.3%	120	101	3,076	2,102	68.3%	380		83%	277	229	5,819	3,933	67.6%
8	35%	1.12	8	0	12.8%	12.8%	121	107	88.2%	84	74	3,160	2,176	68.8%	280	240	86%	194	167	6,013	4,100	68.2%
9	35%	1.12	9	0	12.8%	12.8%	89	79	88.2%	59	52	3,219	2,228	69.2%	206	181	88%	136	120	6,149	4,220	68.6%
10	35%	1.12	10	0	12.8%	12.8%	66	58	88.2%	41	36	3,261			151	133	88%	95	84	6,244	4,304	68.9%
11	35%	1.12	11	0	12.8%	12.8%	48	43	88.2%	29	25	3,290	2,290	69.6%	111	98	88%	67	59	6,311	4,363	69.1%
12	35%	1.12	12	0	12.8%	12.8%	35	31	88.2%	20	18	3,310	2,307	69.7%	82	. 72	88%	47	41	6,358	4,404	69.3%
13	35%	1.12	13	0	12.8%	12.8%	26	23	88.2%	14	13	3,324	2,320	69.8%	60	53	88%	33	29	6,391	4,433	69.4%
14	35%	1.12	14	0	12.8%	12.8%	19	17	88.2%	10	9	3,334	2,329	69.8%	44	. 39	88%	23	20	6,414	4,453	69.4%
15	35%	1.12	15	0	12.8%	12.8%	14	12	88.2%	7	6	3,341	2,335	69.9%	33	29	88%	16	14	6,430	4,467	69.5%
16	35%	1.12	16	0	12.8%	12.8%	10	9	88.2%	5	4	3,346	2,339	69.9%	24	- 21	88%	11	10	6,441	4,477	69.5%
17	35%	1.12	17	0	12.8%	12.8%	8	7	88.2%	3	3	3,349	2,342	69.9%	18	16	88%	8	7	6,449	4,484	69.5%
18	35%	1.12	18	0	12.8%	12.8%	6	5	88.2%	2	2	3,352	2,344	69.9%	13	5 11	88%	6	5	6,455	4,489	69.5%
19	35%	1.12	19	0	12.8%	12.8%	4	4	88.2%	2	1	3,353	2,346	69.9%	10	8	88%	4	3	6,459	4,492	69.6%
20	35%	1.12	20	0	12.8%	12.8%	3	3	88.2%	1	1	3,355	2,347	70.0%	7	6	88%	3	2	6,461	4,495	69.6%
21	35%	1.12	21	0	12.8%	12.8%	2	2	88.2%	1	1	3,355	2,347	70.0%	5	5	88%	2	2	6,463	4,496	69.6%
22	35%	1.12	22	0	12.8%	12.8%	2	1	88.2%	1	1	3,356	2,348	70.0%	4	. 3	88%	1	1	6,464	4,498	69.6%
23	35%	1.12	23	0	12.8%	12.8%	1	1	88.2%	0	0	3,356	2,348	70.0%	3	2	88%	1	1	6,465	4,498	69.6%
24	35%	1.12	24	0	12.8%	12.8%	1	1	88.2%	0	0	3,357	2,349	70.0%	2	2	88%	1	1	6,466	4,499	69.6%
25	35%	1.12	25	0	12.8%	12.8%	1	1	88.2%	0	0	3,357	2,349	70.0%	2	: 1	88%	0	0	6,467	4,499	69.6%
							(before	present	/alues)		Prese	nt Value	Basis		(before	e present v	alues)		Prese	nt Value B	asis	
					Т	otal All Years	3,892	2,777	71%	3,357	2,349	AP	V LLR:	70.0%	7671	5447	71%	6467	4499	AF	V LLR:	69.6%

Exhibit M-2 Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation

Assumptions by Proj. Year Single Cohort of N.Sales Cumulative Based On New Sales During Yrs 1-10 \$Prem Prem Durational Undisc. Present Values (APV) Assumptions from Rate Proj Amts (\$) Proj Amts (\$) Undisc. Present Values (APV) Normal Policy Proj Pol. Clms New Incr. Clms Earned Inc'd Inc'd Annual Amts Cumulative Earned lnc'd Inc'd Annual Amts Cumulative Dur Year Sales (Trend) Claims LR Prem Clms Prem Clms LLR Prem Claims LR Prem Clms Prem Clms LLR Dur. Lapse Trend Prem 622 62.2% 62% 978 1 0.78 1,000 1,000 978 607 978 607 62.1% 1,000 622 978 607 607 62.1% 1 2 35% 0.81 2 1.000 18.5% 12.8% 773 479 62.0% 720 445 1.698 1.052 62.0% 1.773 1.071 60% 1.651 995 2.629 1,602 60.9% 3 35% 0 12.8% 568 392 347 1,399 1,304 848 65% 3,786 2,353 62.2% 0.91 3 12.8% 69.0% 504 2,202 63.6% 1,157 751 4 35% 0.95 4 0 12.8% 12.8% 418 303 72.5% 353 255 2,555 1,655 64.8% 959 677 71% 810 570 4,596 2,923 63.6% 76.2% 64.7% 5 35% 1.00 5 0 12.8% 12.8% 308 234 247 188 2.802 1.843 65.8% 706 523 74% 568 420 5.163 3.343 6 35% 1.02 6 0 12.8% 12.8% 226 177 78.1% 173 135 2,976 1,978 66.5% 400 77% 398 306 5,561 3,649 65.6% 519 7 0 35% 1.06 7 12.8% 12.8% 166 135 80.8% 121 98 3.097 2.076 67.0% 382 303 79% 279 220 5.840 3.869 66.3% 8 35% 8 0 12.8% 122 103 281 231 82% 6,035 4,029 12.8% 84.1% 85 71 3,182 2,147 67.5% 195 160 66.8% 1.10 9 35% 1.10 9 0 12.8% 12.8% 90 76 84.1% 60 50 3,242 2,197 67.8% 207 174 84% 137 115 6,172 4,144 67.1% 0 2.233 4.225 67.4% 10 35% 10 12.8% 12.8% 66 56 84.1% 42 35 3.284 68.0% 152 128 84% 96 80 6.267 1.10 0 2,257 4,281 35% 12.8% 49 41 29 3,313 68.1% 112 94 84% 67 56 6,335 67.6% 11 1.10 11 12.8% 84.1% 25 0 12 35% 1.10 12 12.8% 12.8% 36 30 84.1% 20 17 3.333 2.274 68.2% 82 69 84% 47 39 6,382 4,320 67.7% 13 35% 13 0 12.8% 12.8% 26 22 84.1% 12 3,348 2,286 68.3% 60 51 84% 33 28 6,415 4,348 67.8% 1.10 14 14 35% 14 0 12.8% 12.8% 19 84.1% 10 8 3.358 2,295 68.3% 44 37 84% 23 19 6,438 4,368 67.8% 1.10 16 0 7 15 35% 12.8% 12.8% 84.1% 6 3.365 2,301 33 28 84% 16 6,454 4,381 67.9% 1.10 15 14 12 68.4% 14 0 16 35% 1.10 16 12.8% 12.8% 10 9 84.1% 5 4 3,370 2,305 68.4% 24 20 84% 11 10 6,465 4,391 67.9% 0 3,373 2,308 7 17 35% 1.10 17 12.8% 12.8% 8 6 84.1% 3 3 68.4% 18 15 84% 8 6,473 4,397 67.9% 35% 0 6 2 3,376 2,310 6 5 6,479 4,402 67.9% 18 18 12.8% 12.8% 5 84.1% 2 68.4% 13 11 84% 1.10 4,405 19 35% 19 0 12.8% 12.8% 4 4 84.1% 2 3,377 2,311 10 8 84% 4 3 6,482 68.0% 1.10 1 68.4% 20 35% 20 0 12.8% 12.8% 3 3 1 1 3.379 2.312 68.4% 7 6 84% 3 2 6.485 4.407 68.0% 1.10 84.1% 2 2 35% 0 12.8% 12.8% 2 3,379 2,313 5 84% 2 6,487 4,409 68.0% 21 1.10 21 84.1% 1 1 68.4% 4 84% 22 35% 22 0 2 3,380 2,313 68.4% 4 1.10 12.8% 12.8% 1 84.1% 1 0 3 1 1 6,488 4,410 68.0% 23 0 2,314 68.4% 3 2 23 35% 1.10 12.8% 12.8% 1 1 84.1% 0 0 3,380 84% 1 1 6,489 4,411 68.0% 24 35% 24 0 12.8% 12.8% 1 0 0 3,381 2,314 2 2 84% 1 1 6,490 4,412 68.0% 1.10 1 84.1% 68.4% 0 2 0 25 35% 25 12.8% 12.8% 1 0 0 3.381 2.314 84% 0 4,412 68.0% 1.10 1 84.1% 68.4% 1 6.491 **Present Value Basis Present Value Basis** (before present values) (before present values) **Total All Years** 3,921 2,730 70% 3,381 2,314 APV LLR: 68.4% 7700 5328 69% 6491 4412 APV LLR: 68.0%

Scenario 2

Exhibit M-2A Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation

Scenario 2A

(with 3.1% Prem Rate Reduction)

			As	sumption	ns by Proj	. Year																
	Duration	al		\$Prem	Prem				Sing	le Cohor	t of N.Sa	les				Cumu	lative Ba	ased On N	ew Sales I	During Yrs	s 1-10	
A	ssumptio	ons		from	Rate	Normal	Proj Ar	nts (\$)	Undisc.		Presen	t Values	(APV)		Proj Ar	nts (\$)	Undisc.		Presen	it Values (A	APV)	
Pol.	Policy	Clms	Proj	New	Incr.	Clms	Earned	Inc'd	Inc'd	Annual	Amts	C	Cumulativ	е	Earned	Inc'd	Inc'd	Annual	Amts	С	umulative	
Dur.	Lapse	Dur.	Year	Sales	(Trend)	Trend	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR	Prem	Claims	LR	Prem	Clms	Prem	Clms	LLR
1		0.78	1	1,000			1,000	622	62.2%	978	607	978	607	62.1%	1,000	622	62%	978	607	978	607	62.1%
2	35%	0.81	2	1,000	14.8%	12.8%	749	479	64.0%	697	445	1,675	1,052	62.8%	1,749	1,090	62%	1,629	1,013	2,607	1,620	62.1%
3	35%	0.91	3	0	12.8%	12.8%	551	392	71.2%	489	347	2,164	1,399	64.7%	1,286	863	67%	1,141	764	3,748	2,384	63.6%
4	35%	0.95	4	0	12.8%	12.8%	405	303	74.8%	342	255	2,506	1,655	66.0%	946	689	73%	799	580	4,547	2,964	65.2%
5	35%	1.00	5	0	12.8%	12.8%	298	234	78.6%	240	188	2,746	1,843	67.1%	696	532	76%	560	427	5,107	3,391	66.4%
6	35%	1.02	6	0	12.8%	12.8%	219	177	80.5%	168	135	2,914	1,978	67.9%	512	407	79%	392	311	5,499	3,702	67.3%
7	35%	1.06	7	0	12.8%	12.8%	161	135	83.4%	118	98	3,032	2,076	68.5%	377	308	82%	275	224	5,774	3,927	68.0%
8	35%	1.10	8	0	12.8%	12.8%	119	103	86.8%	82	71	3,114	2,147	69.0%	277	235	85%	193	163	5,967	4,090	68.5%
9	35%	1.10	9	0	12.8%	12.8%	87	76	86.8%	58	50	3,172	2,197	69.3%	204	177	87%	135	117	6,102	4,207	68.9%
10	35%	1.10	10	0	12.8%	12.8%	64	56	86.8%	40	35	3,212	2,233	69.5%	150	130	87%	94	82	6,196	4,288	69.2%
11	35%	1.10	11	0	12.8%	12.8%	47	41	86.8%	28	25	3,241	2,257	69.7%	110	96	87%	66	57	6,262	4,346	
12	35%	1.10	12	0	12.8%	12.8%	35	30	86.8%	20	17	3,260	2,274	69.8%	81	70	87%	46	40	6,309	4,386	69.5%
13	35%	1.10	13	0	12.8%	12.8%	26	22	86.8%	14	12	3,274	2,286	69.8%	60	52	87%	32	28	6,341	4,414	69.6%
14	35%	1.10	14	0	12.8%	12.8%	19	16	86.8%	10	8	3,284	2,295	69.9%	44	38	87%	23	20	6,364	4,434	69.7%
15	35%	1.10	15	0	12.8%	12.8%	14	12	86.8%	7	6	3,291	2,301	69.9%	32	28	87%	16	14	6,380	4,448	69.7%
16	35%	1.10	16	0	12.8%	12.8%	10	9	86.8%	5	4	3,296	2,305	69.9%	24	21	87%	11	10	6,391	4,457	69.7%
17	35%	1.10	17	0	12.8%	12.8%	7	6	86.8%	3	3	3,299	2,308	70.0%	17	15	87%	8	7	6,399	4,464	69.8%
18	35%	1.10	18	0	12.8%	12.8%	6	5	86.8%	2	2	3,301	2,310	70.0%	13	11	87%	5	5	6,404	4,469	69.8%
19	35%	1.10	19	0	12.8%	12.8%	4	4	86.8%	2	1	3,303	2,311	70.0%	9	8	87%	4	3	6,408	4,472	69.8%
20	35%	1.10	20	0	12.8%	12.8%	3	3	86.8%	1	1	3,304	2,312	70.0%	7	6	87%	3	2	6,411	4,474	69.8%
21	35%	1.10	21	0	12.8%	12.8%	2	2	86.8%	1	1	3,305	2,313	70.0%	5	4	87%	2	2	6,413	4,476	69.8%
22	35%	1.10	22	0	12.8%	12.8%	2	1	86.8%	1	0	3,306	2,313	70.0%	4	3	87%	1	1	6,414	4,477	69.8%
23	35%	1.10	23	0	12.8%	12.8%	1	1	86.8%	0	0	3,306	2,314	70.0%	3	2	87%	1	1	6,415	4,478	69.8%
24	35%	1.10	24	0	12.8%	12.8%	1	1	86.8%	0	0	3,306	2,314	70.0%	2	2	87%	1	1	6,416	4,479	69.8%
25	35%	1.10	25	0	12.8%	12.8%	1	1	86.8%	0	0	3,306	2,314	70.0%	1	1	87%	0	0	6,416	4,479	69.8%
							(before	e present	values)		Prese	nt Value	Basis		(before	present v	alues)			nt Value B		
					Т	otal All Years	3,830	2,730	71%	3,306	2,314	AP	V LLR:	70.0%	7610	5411	71%	6416	4479	A	PV LLR:	69.8%

Exhibit N-1 Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation Projected Year-1 Loss Ratio (Assuming 9/1/09 Orig. Effective Date)

	Projected	Year-1 Lo	ss Ratio based on Adjusted Historical Expe	erience					
Apply Prem Rate Increases to	Proj. Yr-1		Proj LR based on Trenc	led Claims w	/ 00354 Ac	ljustmer	nts		
		Prem			Normal	Trend		Trended	Undisc.
		PMPM		Midpt	Trend	Mo's	Factor	PMPM	LR
00028 Base Period, 8/1/08-7/31/09:		181.46	00028 Base Period: 8/1/08 - 7/31/09:	2/8/09				133.46	73.5%
Adj to 7/1/08 - 6/30/09 Rating Period:	0.986	178.88	Policy Yr beginning 9/1/09	3/1/10	12.8%	12.7	1.135	151.54	72.2%
00028 Rate Incr 7/1/09	1.173	209.83	00028 Trended for Eff. 9/1/09 before adj for chan	ge in duratio	n:				72.2%
00028 N.B. Rate Eff. 9/1/09	1.000	209.83	Adj to Year-1 for Dur. & other differences betwee	n 00354 and	00028:				
			x Adj to Yr-1 Duration (Yr-1 vs Base Pe	riod):		х	0.925	i =	66.8%
Note: Yr-1 of LLR Proj for 00354 will include rate	e incr of 18.5%		x Adj for Plan-Specific LR experience (Excl 1500+):		х	0.925	i =	61.8%
per wtd avg across all areas/plans, incl area fac	tor changes		x Adj for 00354 Relative Prem Rates vs	00028		×	0.974	=	60.1%
			Proj 00354 Year-1 LR (MBR)						60. 1%

Detail for Adjustments to Year-1 for Duration & Other Differences between 00354 and 00028

	Adj to Yr-1 Clms Duration (Yr-1 vs. Base Period)													
	Dist'n of			Originally filed 00354										
	Mbr Month	าร		C	aims Dur	ation Fac	tor							
	by Duratic	n												
	00228	00354	-	Ву	00028	00354	Ratio							
Dur.	Base*	Year 1		Dur.	Base*	Yr-1	/00028							
							Applied							
1	52%	100%		0.73										
2	30%	0%		0.82										
3	16%	0%		0.90										
4	2%	0%		0.96										
5	0%	0%		1.00										
6	0%	0%		1.03										
Wtd A	vgs per Mb	r Mo Dist	tn:		0.791	0.731	0.925							
	0 1 2	-			-	-								

Aditor Dian anasitia I D D		
Adj for Plan-specific LR E	:xperience	
00028/354 Base Per Exper: 8	/1/08 - 7/31/09	
	Inc'd	
	LR	
All Plans	73.4%	
Excl. MC 1500+	67.9%	
(Excl non-00354)		
, , , , , , , , , , , , , , , , , , ,		
Patia Applied to LP:	0.0246	
Ratio Applied to LR:	0.9246	
Ratio Applied:	0.925	

	Adj for 00354 Relative Premium Rates vs 00028 Prem Rates										
Add'l A	Adj for 00354 Relative Prem Rates vs 00028 (Benefit-Adjusted), 7	7/1/10									
	Wtd Avg Ratio 00354 / 00028 for all Areas / Plans *	1.032									
	vs Ratio Expected per Benefit Difference (Ambul)	1.0048									
	Total Benefit-Adjusted Relative Ratio of 00354 / 00028 Rates	1.027									
	Ratio Applied to LR based on Actual 00354 Pricing	0.974									
	 * reflects wtd avg ratio by plan & area (attributed to inclusion of Ambul pricing differences in area factor changes, and approx 9.9% higher rate for MC-5000 under 00354 compared to 00028 										

Exhibit N-2 Aetna Filing: PF-2010-00354 AHP Lifetime Loss Ratio Calculation Projected Year-1 Loss Ratio (Assuming 9/1/09 Orig. Effective Date)

Projected Year-1 Loss Ratio based on Adjusted Historical Experience													
Apply Prem Rate Increases to	o Proj. Yr-1		Proj LR based on Trended Claims w/ 00354 Adjustments										
		Prem			Normal	Trend		Trended	Undisc.				
		PMPM		Midpt	Trend	Mo's	Factor	PMPM	LR				
00028 Base Period, 8/1/08-7/31/09:		181.46	00028 Base Period: 8/1/08 - 7/31/09:	2/8/09				133.46	73.5%				
Adj to 7/1/08 - 6/30/09 Rating Period:	0.986	178.88	Policy Yr beginning 9/1/09	3/1/10	12.8%	12.7	1.135	151.54	72.2%				
00028 Rate Incr 7/1/09	1.173	209.83	00028 Trended for Eff. 9/1/09 before adj for change in duration:										
00028 N.B. Rate Eff. 9/1/09	1.000	209.83	Adj to Year-1 for Dur. & other differences betwee	en 00354 and	00028:								
			x Adj to Yr-1 Duration (Yr-1 vs Base Pe	0.956	=	69.1%							
Note: Yr-1 of LLR Proj for 00354 will include rat	te incr of 18.5%		x Adj for Plan-Specific LR experience (0.925	=	63.9%							
per wtd avg across all areas/plans, incl area fac	ctor changes		x Adj for 00354 Relative Prem Rates vs 00028 x 0.						62.2%				
			Proj 00354 Year-1 LR (MBR)						62.2%				

Detail for Adjustments to Year-1 for Duration & Other Differences between 00354 and 00028

Adj to Yr-1 Clms Duration (Yr-1 vs. Base Period)													
	Dist'n of			Originally filed 00339									
	Mbr Month	าร		C	aims Dura	ation Fac	ctor						
	by Duratio	n											
	00228	00354		By	00028		Ratio						
Dur.	Base*	Year 1		Dur.	Base*	Yr-1	/00028						
							Applied						
1	52%	100%		0.78									
2	30%	0%		0.81									
3	16%	0%		0.91									
4	2%	0%		0.95									
5	0%	0%		1.00									
6	0%	0%		1.02									
Wtd Av	/gs per Mb	r Mo Dist	:n:		0.812	0.777	0.956						
	•												

Adj for Plan-spec	ific LR Exp	perience	
00028/354 Base Per	Exper: 8/1/	/08 - 7/31/09	
00020/334 Dase i ei		Inc'd	
		LR	
All Plans		73.4%	
Excl. MC 15	00+	67.9%	
(Excl non-00)354)		
Ratio Applie Ratio Applie		0.9246 0.925	

	Adj for 00354 Relative Premium Rates vs 00028 Prem Rates										
Add'l A	Adj for 00354 Relative Prem Rates vs 00028 (Benefit-Adjusted), 7	7/1/10									
	Wtd Avg Ratio 00354 / 00028 for all Areas / Plans *	1.032									
	vs Ratio Expected per Benefit Difference (Ambul)	1.0048									
	Total Benefit-Adjusted Relative Ratio of 00354 / 00028 Rates	1.027									
	Ratio Applied to LR based on Actual 00354 Pricing	0.974									
	 * reflects wtd avg ratio by plan & area (attributed to inclusion of Ambul pricing differences in area factor changes, and approx 9.9% higher rate for MC-5000 under 00354 compared to 00028 										

Exhibit P-1 AHP Lifetime Loss Ratio Testing Aetna 8/31 Filing: \$0 Deductibles

			AHP							Incr. over F	Prior Period					Cumul.
			Modeled		Aggregate	e Amts (\$)	PMPM A	mounts	Undisc.	(as a Ratio **)		Present Values (APV)				APV
		#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Inc'd	Prem	Claims	Annual Ar	nts (\$000)	Cumulative	(\$000)	Inc'd
		Mos	Midpt *	Months	Prem	Claims	Prem	Claims	LR	PMPM	PMPM	Prem	Clms	Prem	Clms	LR
Actual Expe	rience															
	· 12/31/06			0	0	0										
1/1/07 -	· 12/31/07	12	10/29/07	1,694	414,529	243,070	244.70	143.49	58.6%			473	277	473	277	58.5%
1/1/08 -	· 12/31/08	12	8/17/08	16,959	3,961,416	2,322,968	233.59	136.98	58.6%			4,349	2,545	4,822	2,822	58.5%
1/1/09 -	· 12/31/09	12	7/12/09	45,584	9,956,507	7,970,964	218.42	174.86	80.1%			10,459	8,356	15,281	11,178	73.2%
1/1/10 -	4/30/10	4	3/3/10	17,491	4,253,055	3,216,939	243.16	183.92	75.6%			4,330	3,269	19,611	14,447	73.7%
5/1/10 -	6/30/10	2	6/1/10	9,187	2,233,881	1,819,513	243.16	198.05	81.5%			2,247	1,827	21,858	16,273	74.4%
				90,915	20,819,388	15,573,454	229.00	171.30	74.8%			21,858	16,273			
													74.4%	APV LLR: H	listorical	Yrs Only:
Drainated Ex	morionoo															
Projected Ex	· 6/30/11	12	12/18/10	44,162	12,689,219	9,642,519	287.33	218.34	76.0%			12,429	9,425	34,287	25,699	75.0%
7/1/10 -		12	12/18/10	28,800	9,756,600	7,250,426	207.33 338.77	210.34	76.0% 74.3%	1.179	1.153	9,101	9,425 6,750	34,207 43,388	25,699	75.0% 74.8%
7/1/12 -		12	12/18/12	28,800 18,778	9,730,000 7,207,510	7,230,420 5,403,394		287.75		-					,	
7/1/12 -		12	12/18/12	12,245	5,325,062	3,992,142	383.83 434.88	207.75 326.02	75.0% 75.0%	1.133 1.133	1.143 1.133	6,403 4,506	4,791 3,371	49,791 54,297	37,239 40,610	74.8% 74.8%
7/1/13 -				,												
7/1/14 - 7/1/15 -	· 6/30/15 · 6/30/16	12 12	12/18/14 12/18/15	7,998 5,219	3,905,953 2,862,284	2,928,251 2,145,824	488.37	366.12 411.16	75.0% 75.0%	1.123	1.123	3,147	2,355	57,444	42,965	74.8%
							548.44	-		1.123	1.123	2,197	1,643	59,641	44,608	74.8%
7/1/16 -	6/30/17	12	12/18/16	3,408	2,098,963	1,573,570	615.89	461.73	75.0%	1.123	1.123	1,534	1,148	61,175	45,756	74.8%
				120,610	43,845,590	32,936,126	363.53	273.08	75.1%			39,317	29,482			LLR
													75.0%	Future Yrs	Only:	(APV Basis)
Total All Van				211 525	64 664 079	49 500 570	205 74	220.22	75 00/			61 175	15 75C			Basis)
Total All Yea	115			211,525	64,664,978	48,509,579	305.71	229.33	75.0%	ting		61,175	45,756 74.8%	Total Lifeti		
Notoo								W/O	ut discoun	ung			74.0%	Total Lifetii	ne:	
Notes:																

* Modeled midpt for discouting based on historical monthly mbrship & projected monthly lapses & new sales

** The ratio of PMPM claims (and Prem PMPM) over the prior period PMPM (not annualized)

Other: Present values based on valuation date (for discounting) of 07/01/10

Total PMPM claims trend includes underlying trend, selection & U/W wear-off (relative duration factors), & applic. sales adjustment.

Exhibit P-2 AHP Lifetime Loss Ratio Testing Aetna 8/31 Filing: LE 2500 Deductibles

				AHP							Incr. over F	Prior Period					Cumul.
				Modeled		Aggregate	e Amts (\$)	PMPM /	Amounts	Undisc.	(as a Ratio **)			APV			
			#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Inc'd	Prem	Claims	Annual Am	nts (\$000)	Cumulative (\$	5000)	Inc'd
		Ν	Nos	Midpt *	Months	Prem	Claims	Prem	Claims	LR	PMPM	PMPM	Prem	Clms	Prem	Clms	LR
Actual Expe	rience																
1/1/06 ·	- 12/3	81/06	12	8/16/06	84,680	12,472,658	8,921,493	147.29	105.36	71.5%			15,098	10,778	15,098	10,778	71.4%
1/1/07 ·	- 12/3	81/07	12	7/19/07	215,839	35,354,277	29,044,283	163.80	134.56	82.2%			40,912	33,542	56,011	44,320	79.1%
1/1/08 ·	- 12/3	81/08	12	7/2/08	283,689	53,129,583	42,765,624	187.28	150.75	80.5%			58,680	47,138	114,691	91,457	79.7%
1/1/09 ·	- 12/3	81/09	12	6/30/09	288,224	62,974,400	53,768,908	218.49	186.55	85.4%			66,264	56,463	180,955	147,920	81.7%
1/1/10 ·	- 4/30)/10	4	3/2/10	92,147	22,014,489	19,229,099	238.91	208.68	87.3%			22,418	19,541	203,372	167,461	82.3%
5/1/10 ·	- 6/30)/10	2	6/1/10	47,059	11,242,687	10,353,045	238.91	220.00	92.1%	_		11,310	10,394	214,682	177,855	82.8%
					1,011,638	197,188,093	164,082,453	194.92	162.19	83.2%			214,682	177,855			
										,	-			s Only:			
Projected Ex	•																
., ., .,	- 6/30		12	12/18/10	226,232	61,708,306	55,005,871	272.77	243.14	89.1%			60,441	53,767	275,123	231,622	84.2%
7/1/11 ·	- 6/30)/12	12	12/18/11	147,523	47,696,042	41,535,869	323.31	281.56	87.1%	1.185	1.158	44,492	38,667	319,615	270,289	84.6%
7/1/12 ·	- 6/30)/13	12	12/18/12	96,194	35,392,631	31,092,342	367.93	323.23	87.8%	1.138	1.148	31,443	27,566	351,058	297,855	84.8%
7/1/13 ·	- 6/30)/14	12	12/18/13	62,728	26,264,466	23,073,271	418.70	367.83	87.8%	1.138	1.138	22,222	19,483	373,280	317,338	85.0%
7/1/14 ·	- 6/30)/15	12	12/18/14	40,916	19,324,550	16,976,572	472.30	414.91	87.8%	1.128	1.128	15,572	13,652	388,852	330,990	85.1%
7/1/15 ·	- 6/30)/16	12	12/18/15	26,686	14,217,028	12,489,625	532.75	468.02	87.8%	1.128	1.128	10,911	9,565	399,762	340,555	85.2%
7/1/16 ·	- 6/30)/17	12	12/18/16	17,410	10,462,445	9,191,233	600.94	527.93	87.8%	1.128	1.128	7,647	6,704	407,409	347,259	85.2%
					617,689	215,065,468	189,364,784	348.18	306.57	88.0%			192,727	169,404			LLR
										, 	_			87.9% F	uture Yrs O	nly:	(APV
													_				Basis)
Total All Yea	ars				1,629,327	412,253,561	353,447,237	253.02	216.93	85.7%	_		407,409	347,259			
									w/c	out discoun	ting			85.2% T	otal Lifetim	e:	
Notes:																	

* Modeled midpt for discouting based on historical monthly mbrship & projected monthly lapses & new sales

** The ratio of PMPM claims (and Prem PMPM) over the prior period PMPM (not annualized)

Other: Present values based on valuation date (for discounting) of 07/01/10

Total PMPM claims trend includes underlying trend, selection & U/W wear-off (relative duration factors), & applic. sales adjustment.

Exhibit P-3 AHP Lifetime Loss Ratio Testing Aetna 8/31 Filing: GT 2500 Deductibles

	AHP							Wtd Avg	Incr. over F	Prior Period					Cumul.
	Modeled		Aggregate	e Amts (\$)	PMPM A	Amounts	Undisc.	Claims (as a Ratio ***)				Present Val	· · /		APV
#	Claims	Mbr	Earned	Inc'd	Earned	Inc'd	Inc'd	Duration	Prem	Claims		nts (\$000)	Cumulative	(\$000)	Inc'd
Mos	Midpt *	Months	Prem	Claims	Prem	Claims	LR	Factor**	PMPM	PMPM	Prem	Clms	Prem	Clms	LR
Actual Experience															
1/1/06 - 12/31/06 12	8/16/06	52,218	6,158,199	2,640,960	117.93	50.58	42.9%	0.791			7,454	3,190	7,454	3,190	42.8%
1/1/07 - 12/31/07 12	7/24/07	153,818	20,331,588	10,849,600	132.18	70.54	53.4%	0.837			23,512	12,521	30,966	15,711	50.7%
1/1/08 - 12/31/08 12	7/13/08	250,507	37,241,557	22,143,600	148.66	88.40	59.5%	0.880			41,073	24,372	72,038	40,083	55.6%
1/1/09 - 12/31/09 12	7/9/09	378,101	61,920,814	42,712,123	163.77	112.96	69.0%	0.894			65,074	44,796	137,112	84,879	61.9%
1/1/10 - 4/30/10 4	3/3/10	137,955	25,290,376	17,142,010	183.32	124.26	67.8%	0.920			25,750	17,418	162,863	102,298	62.8%
5/1/10 - 6/30/10 2	6/1/10	73,158	13,411,571	10,115,214	183.32	138.27	75.4%	0.934			13,492	10,155	176,355	112,453	63.8%
		1,045,757	164,354,106	105,603,507	157.16	100.98	64.3%				176,355	112,453			
												63.8%	APV LLR: I	Historical	Yrs Only:
Projected Experience															
	12/18/10	351,732	72,638,586	56,083,343	206.52	159.45	77.2%	0.985			71,147	54,820	247,501	167,273	67.6%
	12/18/11	229,391	56,100,160	43,070,416	244.56	187.76	76.8%	1.075	1.184	1.178	52,331	40,095	299,833	207,368	69.2%
7/1/12 - 6/30/13 12	12/18/12	149,597	41,634,454	32,678,621	278.31	218.44	78.5%	1.122	1.138	1.163	36,988	28,973	336,821	236,341	70.2%
7/1/13 - 6/30/14 12	12/18/13	97,556	30,897,706	24,491,104	316.72	251.05	79.3%	1.155	1.138	1.149	26,142	20,680	362,963	257,020	70.8%
7/1/14 - 6/30/15 12	12/18/14	63,627	22,751,374	18,228,385	357.57	286.49	80.1%	1.175	1.129	1.141	18,333	14,659	381,296	271,679	71.3%
7/1/15 - 6/30/16 12	12/18/15	41,501	16,754,007	13,478,303	403.70	324.77	80.4%	1.187	1.129	1.134	12,858	10,323	394,154	282,002	71.5%
7/1/16 - 6/30/17 12	12/18/16	27,059	12,332,917	9,921,614	455.78	366.67	80.4%	1.190	1.129	1.129	9,014	7,237	403,168	289,239	71.7%
		960,463	253,109,204	197,951,786	263.53	206.10	78.2%				226,813	176,786			LLR
												77.9%	Future Yrs	Only:	(APV
															Basis)
Total All Years		2,006,220	417,463,309	303,555,293	208.08	151.31	72.7%				403,168	289,239			
						w/ou	ut discounti	ng				71.7%	Total Lifeti	me:	
Notes:															
* Modeled midpt for disco	outing base	d on historic	al monthly mbre	ship & projected	d monthly	lapses & r	new sales								
** Wtd Avg claims duration	•		•		•	•		000 Ded)							

** Wtd Avg claims duration factor based on assumed U/W duration per filing (80% of Milliman factors for GT 1000 Ded)

*** The ratio of PMPM claims (and Prem PMPM) over the prior period PMPM (not annualized)

Other: Present values based on valuation date (for discounting) of 07/01/10

Total PMPM claims trend includes underlying trend, selection & U/W wear-off (relative duration factors), & applic. sales adjustment.